REQUEST FOR PROPOSAL (RFP) FOR SUPPLY, INSTALLATION, AND MAINTENANCE OF HARDWARE AND SUPPLIED SOFTWARE AT DC & DR TOWARDS UIIC CORPORATE MAILING SOLUTION

Tender No – 000100/HO IT/RFP/734/2021-2022
CORRIGENDUM-3

UNITED INDIA INSURANCE CO. LTD

INFORMATION TECHNOLOGY DEPARTMENT
NALANDA
19,4th Lane
Uthamar Gandhi Salai
(Nungambakkam High
Road)Chennai – 600034
CIN : U93090TN1938GOI000108

REVISED TERMS & CONDITIONS (Forming Part of Original RFP)

1. UIIC published a Request for Proposal (RFP) on 14th March 2022.
2. Bidders may refer to the Corrigendum with the RFP.
3. The Bidders are requested to note that UIIC has tried its best to answer the queries. However, UIIC has the right to not to respond to the questions it perceives as non-relevant which were raised by a Bidder or not to provide clarifications if UIIC in its sole discretion considered that no reply is necessary.

Corrigendum

S#	Page No	Section	Existing RFP Clause	Revised Clause
1.	57	Annexure 9: Minimum Functional & Technical Specifications. Hardware - DC (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	Node should have separate HDD/SSD for Hypervisor Installation
2.	58	Annexure 9: Minimum Functional & Technical Specifications. Hardware - DR (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	Node should have separate HDD/SSD for Hypervisor Installation
3.	60	Annexure 9: Minimum Functional & Technical Specifications. Hypervisor -Point 15	Hypervisor management software should be able to integrate into existing standard SPSD systems.	This clause stands deleted.
4.	57	Annexure 9: Minimum Functional & Technical Specifications. Hardware - DC (HCI Nodes + External Storage) point no 3	Minimum 56 Cores per CPU, 2 sockets per node.	Minimum 28 Cores per CPU, 2 sockets per node.
5.	8	2.4 Eligibility Criteria Point No. 6	Bidder should have its own Support center for Telephonic and Remote Assistance Services in Chennai, Mumbai / Navi Mumbai & Hyderabad	Bidder should have its own Support center /personnel for Telephonic and Remote Assistance Services in Chennai, Mumbai / Navi Mumbai & Hyderabad within 45 days of Award of Contract.
6.	70	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 91	The solution must support SAML authentication for end users and administrators.	The solution must support SAML / local/ LDAP authentication for end users and administrators.
7.	70	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 92	The solution must change the color of the login screen, the header for the management interface, and the title for the web UI.	The solution should support customization of login screen, header etc like color, font, title etc.
8.	20	SECTION 4 – INSTRUCTION TO BIDDERS 1.1.2 Tender Fee EMD Amount	EMD of Rs. 25,000/- (Rupees Twenty-Five Thousand only) in the form of Bank Guarantee / NEFT favoring UIIC shall be valid for six months.	EMD of ₹ 25,00,000 /- (Rupees Twenty-Five lakhs only) in the form of Bank Guarantee / NEFT favoring UIIC shall be valid for six months.
9.	12	SECTION 3 SCOPE OF WORK 3.1	ff. UIIC envisages to implement stretch cluster for the in-scope solution between DC and DR sites.	Bidder to note the stretch cluster can be availed from the HCL Domino perspective, where both DC and DR sites shall be active-active sites.

13	67	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 37	The proposed solution must have the ability to manually move all instances of malicious emails out of the user's inbox including cc, bcc, forwarded mails as well as expand distribution lists into a quarantine mailbox to prevent users from opening or clicking on it. This functionality must support HCL Domino On-prem solution.	The proposed solution must have the ability to quarantine all malicious emails to ensure they do not reach the users mailbox, spam or junk folders. This functionality must support HCL Domino On-prem solution.
14	69	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 60	The proposed solution must be able to permit the use of the hash value of attachments as a filter value to search logs.	The proposed solution shall have multiple options of filter values to search the logs.
15	70	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 93	The solution must allow administrator to change the maximum limit to the number of messages to be included in email Digests.	The solution must allow administrator to configure separate notifications/digests for Spam/ graymail, Malware etc. The solution must also allow dedicated access to personal portal for end users to manage their trusted senders and release user held mails.
16	71	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 102	The proposed solution must dynamically create a group of very attacked people group, with the option to further restrict their browsing experience into an isolated container till they have been removed from the very attacked people list.	The proposed solution must manually / dynamically create a group of very attacked people group, with the option to further restrict their browsing experience into an isolated container till they have been removed from the very attacked people list.
17	71	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 116	The solution must provide a centralized and consolidated overview of DLP activity across the Organization with custom views of DLP reports and an incident manager console.	The solution must provide a comprehensive Data Leak Prevention (DLP) and Content Examination service to secure information entering, exiting, and moving within a customer's organization. Content policies specify which content to look for and what the associated action should be if a match is found. Email delivery can be prevented by bouncing or deleting the message, holding for review, and notifications can also be enabled for specific senders/recipients or any specified group of users.
18	72	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 117	The solution must allow administrators and security practitioners to view real-time DLP statistics and trends as well as manage current incidents. Data must be able to view in high-level reports or as detailed incidents.	The solution must provide DLP statistics and trends as well as prevent violating mails by bouncing or deleting the message, holding for review, and /or send notifications to specific senders/recipients or any specified group of users

19	72	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 118	The solution must allow administrators to assign a status, add comment, review the messages or change the status of an incident for tracking purposes.	The solution must allow administrators to track the DLP detections and configure suitable actions for them.
20	72	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 119	The solution must allow administrators to organize DLP Incidents into specific folders.	The solution must allow configuration of content preservation parameters, appending a tag, selecting delivery routes, and applying specific stationary, etc. to content discovered via DLP Policies.
21	72	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 120	The solution must allow administrators to encrypt the contents of a DLP Incident folder.	The solution must allow to apply TLS message encryption, send via Secure Messaging to content discovered via DLP Policies
22	72	Annexure 9: Minimum Functional & Technical Specifications. EMAIL SECURITY GATEWAY Point 125	The solution must be able to send notification directly to the sender's manager for action, to act upon the message according to organization's security policies, when messages trigger Data Loss Prevention rules.	The solution must be able to send notification to the sender or recipient when messages trigger DLP Policies.
23	44	Annexure 6: Eligibility Criteria	The bidder should have an average annual financial turnover of at least ₹ 50 Crore for the last three financial year's viz. 2018-19, 2019-20, and 2020-21.	The bidder should have an average annual financial turnover of at least ₹ 50 Crore for the last three financial year's viz. 2018-19, 2019-20, and 2020-21. For MSEs the average annual financial turnover of at least ₹ 15 Crore for the last three financial year's viz. 2018-19, 2019-20, and 2020-21.
24	59	Annexure 9: Minimum Functional & Technical Specifications. Software Defined Storage Point 9	The proposed solution must be capable of providing storage capacity to other clusters without any licensing dependencies or impact.	This clause stands deleted.
25	30	Project Timelines	Delivery of HW at DC & DR: T+12 weeks; Power-on, Basic Installation & configuration of all items supplied at DC and DR sites': T + 13 weeks; Completion of all work at DC and DR Sites' including migration, commissioning, and documentation: T + 17 weeks.	Delivery of HW at DC & DR: T+14 weeks; Power-on, Basic Installation & configuration of all items supplied at DC and DR sites': T + 15 weeks; Completion of all work at DC and DR Sites' including migration, commissioning, and documentation: T + 18 weeks.

Bidder should factor the below for the entire 5 years period in the Annexure 7 - Commercial Bid.

- Red Hat Enterprise Linux for Virtual Datacenters, Premium; SKU: RH00001; Qty - 10 nos.
- HCL Domino Complete collaboration, 12-month S&S renewal, authorized user, 15000; ATS For 5-year period w.e.f. 01.09.2022.
- HCL Sametime complete, 12- month S&S renewal, authorized user, 1500; ATS For 5-year period w.e.f. 01.09.2022.
- Any Operating System licenses required (Eg: Windows) and required edition (Standard / Datacenter) for the in-scope software to be factored as part of the commercial bid for the entire 5-year period.
- HIPS licenses to be factored for a minimum no of 60 VMs including both DC and DR sites.

All other terms and conditions of the tender remains same.

Note:

1. The last date for submission of bids to 18.04.2022, 02:00 PM. The cover A will be opened on the same day i.e., 18.04.2022 at 02:30 PM.

2. Please find attached the updated Annuexres

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