



UNITED INDIA INSURANCE COMPANY LIMITED

HEAD OFFICE: INFORMATION TECHNOLOGY DEPARTMENT

Head Office, 24, Whites Road, Chennai – 600 014.

04-07-2025

CORRIGENDUM

Request for Proposal (000100/HO IT/RFP/61/2025-2026) for Setting up & Management of Call Center Operations for the period of 3 years

This is further to our tender reference no. 000100/HO IT/RFP/61/2025-2026 dated 15.5.2025 issued for "Setting up & Management of Call Center Operations for a Period of 3 Years" with GeM Bid no. GEM/2025/B/6235561 dated 15.05.2025.

Commercial format clarification-

We have provided clarification for commercial format through mail communication that "In GEM commercial bidder format is not matching with the Bill of materials format of RFP. Commercial bid submitted as per Bill of materials format of RFP will only be considered. Hence bidders are requested to reverse work the calculation in Gem commercial bid format to match the final cost declared in Bill of materials format of RFP."

Timeline-

Last date of submission of Proposal (revised): 11.07.2025 at 3:00 PM

This corrigendum is uploaded in GeM and UIIC website

*Other terms and conditions remains same

