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युनाइटेड इंडिया इन्शोरेंस कंपनी लिमिटेड
UNITED INDIA INSURANCE CO. LTD.
(A. Govt. of India Undertaking)

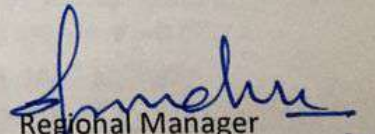
**Tender for Annual Maintenance Contract for UPS(along with Stabilizers) under
Regional Office Hubli having offices across Karnataka State for the period of
01/01/2023 to 31/12/2024.**

We propose to cover the UPSs at our offices under Hubli Region to be under Annual Maintenance Contract for the period of 01/01/2023 to 31/12/2024.

The eligibility criteria for the selection of bidders for AMC of UPS are as below:

- 1) Should be in the business of Maintenance of UPS for the last three years.(supportive document proof to be provided)
- 2) Should have a service center at Hubli
- 3) Should have an average total turnover of atleast Rs. 1 crore per year for the last three years.(Last 3 years Annual turnover statement/ income tax return/Audited Balance sheet, certified by CA required)
- 4) Should have made net profit at least in two years out of the last 3 financial years.(Profit & Loss Account certified by CA required)
- 5) Maintain sufficient spares at their service center and also at UIIC Regional Office.




Regional Manager
Regional Office Hubli
United India Insurance Co.Ltd

Terms and Conditions

- 1) The vendor is required to respond promptly to any calls/emails from all our offices covered under AMC with timely service of UPS & related components.
- 2) Preventive maintenance should be carried out once in **3 months** and PM reports and call reports need to be submitted to UIC for payment processing.
- 3) Preventive maintenance includes but not limited to filling of distilled water to batteries including those supplied by other vendors and for batteries under warranty, inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust, and dirt from the interior of the UPS, batteries, testing and repairing of battery terminals and wires, and necessary repairing of UPS.
- 4) Unscheduled on-call corrective and remedial maintenance services to set right the malfunctions of the UPS along with stabilizers to be provided.
- 5) **Exclusions in the agreement would include electrical work external to the devices covered under AMC, damage resulting from accidents, lightning, fire not originating from UPS, etc**
- 6) **All other repairs apart the those specifically excluded in the agreement would be covered under AMC.**
- 7) Replacement of parts will be at the bidder's cost with the original spares of the brand/make of the UPS as far as possible. In the event of non-availability of parts, equivalent or higher configuration components should be substituted with the company's consent.
- 8) In case of major fault necessitating the equipment to be taken to maintenance bidder's office/factory, STANDBY equipment has to be provided at no extra cost. The cost of the transportation of any defective item for repairs shall be borne by the bidder.
- 9) For offices located at district headquarters, the bidder shall attend to on-call services within 24 hours of lodging of the complaint and further close all service calls within 48 hours. For places other than district headquarters, bidder shall attend to calls within 48 hours and close all service calls within 72 hours. These timelines are excluding holidays.
- 10) In the event the bidder is not able to close the call within the above stipulated time, a standby system should be provided failing which penalty as under would be levied as under
Rs 150/- per working day per UPS
- 11) In the event the bidder is not able to perform preventive maintenance in the stipulated timeframe including filling up of distilled water in batteries penalty would be levied as under.
Rs.1000/- per UPS
- 12) Any addition or removal or relocation of UPS during course of contract will be considered under the contract of AMC.



EMD

- a. Bidder shall have to submit EMD of ₹ 25,000/- (Rupees Twenty Five Thousand only) by Account Payee Demand Draft drawn in favor of "United India Insurance Co. Ltd" payable at hubli.
- b. Bid received without earnest money or in the form of other modes will not be entertained/ considered at all and will be rejected summarily.
- c. No interest would be paid on the Earnest Money Deposit.
- d. MSME companies registered with NSIC are exempted from submission of EMD as per GOI guidelines. For exemption, bidders have to submit certificate.

Forfeiture of EMD:-The earnest money deposited (EMD) will be forfeited if the bidder withdraws or amends, impairs and derogates from the tender in any respect within the period of validity of tender. In case the successful bidder declines the contract, for whatsoever reason(s).

You may therefore arrange to send us the sealed commercial and technical proposal for each item per unit basis as per annexure-1 and annexure-2. If you fulfill the criteria cited above, the total amount for all items put together would be taken into consideration for finalizing the L1 vendor for AMC depending upon initial requirement.

Note :

- a. Separate commercial and technical bid should be submitted.
- b. Quarterly payment may be released on closure of all pending calls and submission of service and preventive maintenance reports
- c. For finalizing the contract, technical and commercial both will be considered.
- d. UNITED INDIA INSURANCE COMPANY LIMITED reserves the right to accept or reject any or all tender/s without any reason thereof.



LAST DATE:

Sealed cover should be addressed as below and submitted on or before **12:00 PM on 21/12/2022.**

Title "QUOTATION FOR UPS AMC"

IT PROJECT MANAGER,
UNITED INDIA INSURANCE CO. LTD.,
REGIONAL OFFICE HUBLI,
Enkay complex No. 3,
First floor, near Keshwapur circle
HUBLI - 580023"

The tender will be opened on **21/12/2022(3:00 PM)** by the committee in the presence of eligible tenderer.

List of Enclosures :

- 1) Annexure 1 – Commercial / Financial Bid format
- 2) Annexure 2 – Technical Bid format
- 3) Annexure 3 – Format for Profile of Bidder
- 4) Annexure 4-- Office locations



Annexure-1-Commercial bid format

sl no	Item	Make	Quantity	Per unit per annum price excluding Tax	Total AMC Price per annum excluding tax
1	UPS+Stablizer-5kVA	Numeric	19		
2	UPS+Stablizer -5kVA	Switching AVO	13		
3	UPS+Stablizer -3kVA	Numeric	13		
4	UPS-1kVA	Numeric	5		
5	UPS-1kVA	Consul	41		

TOTAL(in figures)=

TOTAL (in words)

Note :

- All rates quoted should be exclusive of GST and other taxes.
- TDS and other applicable taxes shall be deducted from every bill.
- Rates quoted in the tender shall be valid till the AMC contract period.



Annexure-2- Technical bid format

Sl. No	Description	compliance (yes/no)	Supportive documents(Yes/No)
1	Should be in business of maintenance of UPS for atleast last 3 years(Mandatory)		
2	Should have an average total turnover of atleast Rs. 1 crore per year for the last three years (Mandatory)		
3	Should have made net profit at least in two years out of the last 3 financial years. (Mandatory)		
4	MSME related documents in case EMD not provided		
5	Give no blacklist certificate		
6			

Annexure-3

Profile of the Bidder

Name of Firm/ Service Provider	
Office Address	
Address : (with Pin code)	
Email:	
Website:	
Phone No. (With STD Code):	
Mobile No.:	
Fax No.(With STD Code)::	
Contact Person with Cell No.:	
Bank Details	
Bank Name	
Branch Name	
Account Number	
MICR Code	
IFSC Code	
Registration Particulars	
Income Tax Permanent Account Number	
GST Number	
Financial Turnover in Last 3 Years	(in lakhs)
2018-2019	
2019-2020	
2020-2021	

Annexure-4-Office locations

Office Name	Postal Address
REGIONAL OFFICE [240000] HUBLI	ENKAY COMPLEX NO.3,FIRST FLOOR,NEAR KESHWAPUR CIRCLE,HUBLI-580023,DIST:DHARWAD,KARNATAKA
DIVISIONAL OFFICE [240100] BELGAUM	"SEETA SMRITI", NO.1568, MARUTI GALLI, ABOVE BANK OF BARODA, BELAGAVI-590002,KARNATAKA
BRANCH OFFICE [240102] NIPANI	MUNCIPAL DOOR NO 24, FIRST FLOOR, ASHOK NAGAR, NIPPANI-591237,DIST:BELAGAVI,KARNATAKA
BRANCH OFFICE [240104] BAGALKOT	MALLIKARJUN COTTON PRESSING FACTORY, KALADGI ROAD, BAGALKOT-587101,DIST:BAGALKOT,KARNATAKA
MICRO OFFICE [240181] KHANAPUR	NO.340, DNYANESHWAR CHOWK, CHIRMIKAR GALLI, KHANAPUR-591302,DIST:BELAGAVI,KARNATAKA
MICRO OFFICE [240182] CHIKODI	NO.4576, K.C.ROAD, 1ST FLOOR, NEAR PRABHAKAR TALKIES, CHIKKODI-591201,DIST:BELAGAVI,KARNATAKA
MICRO OFFICE [240185] BELGAUM	"SIDDHANT", NO. 6/656(P), SYNDICATE BANK COLONY, BABLE GALLI, ANGOL, BELAGAVI-590006,DIST:BELAGAVI,KARNATAKA
DIVISIONAL OFFICE [240200] RAICHUR	ANAGA COMPLEX 12-10-89/1 FLOORNO -1, ABOVE CANARA BANK, LINGASUGUR ROAD,RAICHUR-584129,DIST:RAICHUR,KARNATAKA
BRANCH OFFICE [240203] SINDHANOUR	FLOORNO -1 KUSHTAGI ROAD BUS STAND AREA,SINDHANOUR-584129,DIST:RAICHUR,KARNATAKA
BRANCH OFFICE [240204] GANGAVATHI	SANMAN HOTEL COMPLEX FLOORNO -1 KUSHTAGI ROAD,GANGAVATHI-583227,DIST:KOPPAL,KARNATAKA
MICRO OFFICE [240281] SHAKTINAGAR	BASAVESHWAR COMPLEX, NO.14, FLOORNO -1 SUGURESHWAR LAYOUT, HYDERABAD ROAD,SHAKTHI NAGAR-584170,DIST:RAICHUR,KARNATAKA
MICRO OFFICE [240282] MANVI	46, APMC YARD,MANVI-584123,DIST:RAICHUR,KARNATAKA
DIVISIONAL OFFICE [240300] HUBLI	NO.2, N.K. COMPLEX, KESHWAPUR CIRCLE, HUBLI-580023,DIST:DHARWAD,KARNATAKA
MICRO OFFICE [240884] HAVERI	MOKTALI BUILDING, HANGAL ROAD, OPP: BUS STAND, HAVERI-581110,DIST:HAVERI,KARNATAKA
MICRO OFFICE [240381] RANEBENNUR	S S SUDAMBI BULDING, A P M C ROAD, NEAR ASHOK CIRCLE,EASTERN EXTENSION,RANEBENNUR-581115,DIST:HAVERI,KARNATAKA
DIVISIONAL OFFICE [240400] SHIMOGA	RUB BUILDING, 1137/947, 2ND FLOOR, AMEER AHAMED CIRCLE, B.H.ROAD SHIMOGA-577201,DIST:SHIMOGA,KARNATAKA
BRANCH OFFICE [240402] BHADRAVATHI	SHIVAMANGALA BUILDING , 1ST FLOOR , CHANNAGIRI ROAD ,BHADRAVATHI - 577301,DIST:SHIMOGA,KARNATAKA
BRANCH OFFICE [240403] SAGAR	BRANCH OFFICE SAGAR, SANTOSH ARCADE, 2ND FLOOR, OPPOSITE COURT, NEXT TO BHAGAWAT NURSING HOME, SAGAR-577401
MICRO OFFICE [240481] THIRTHAHALLI	VINAYAKA HEALTH COMPLEX ,1ST FLOOR, AZAD ROAD NEAR MAIN BUS STAND, THIRTHAHALLI-577432,DIST:SHIMOGA,KARNATAKA
MICRO OFFICE [240482] HONNALI	SHILANIKETHAN MAIN KOTE ROAD NEAR POST OFFICE HONNALI-577230,DIST:DAVANGERE,KARNATAKA

MICRO OFFICE [240484] SHIMOGA	SARAFF COMPLEX , SIR M.V.ROAD ,TILAK NAGAR,SHIMOGA-577201,DIST:SHIMOGA,KARNATAKA
DIVISIONAL OFFICE [240500] UDUPI	POST BOX NO 78, JEWEL PLAZA, 1ST FLOOR, MARUTHI VEETIKA, UDUPI-576101,DIST:UDUPI,KARNATAKA
BRANCH OFFICE [240502] KUNDAPURA	1ST FLOOR, ROSARY CREDIT CO.OP. SOCIETY BUILDING, KUNDESHWARA ROAD,KUNDAPURA-576201
MICRO OFFICE [240581] Brahnavar	MANTAP SRINIVAS NILAYA, NEAR BUS STAND, SALIGRAM-576225,DIST:UDUPI,KARNATAKA
DIVISIONAL OFFICE [240600] GULBARGA	FIRSTST FLOOR, JAWALI COMPLEX, SUPER MARKET, GULBARGA - 585101, DIST:GULBARGA,KARNATAKA
BRANCH OFFICE [240602] BIDAR	BASAVA SHREE COMPLEX, #8-10-268 TO 273, I FLOOR, BEHIND GANESH MAIDAN, STADIUM ROAD, BIDAR - 585401,DIST:BIDAR,KARNATAKA
MICRO OFFICE [240681] SHAHAPUR	DR. DHARMREDDY COMPLEX, NEAR MUTHUT FINANCE, BIDAR - BANGALORE ROAD, SHAHAPUR - 585223,DIST:YADGIR,KARNATAKA
MICRO OFFICE [240683] BHALKI	SHOP NO. 7, PARVATINATH ASTURE COMPLEX, BESIDES SANGAMESH THEATRE, BHALKI - 585328,DIST:BIDAR,KARNATAKA
MICRO OFFICE [240686] YADGIR	RACHOTI VEERANNA COMPLEX, PLOT NO.2, YADGIR - CHITTAPUR ROAD, YADGIR - 585223,DIST:YADGIR,KARNATAKA
MICRO OFFICE [240687] SEDAM ROAD	H. NO. 2/907/117/1/14, FIRST FLOOR, SEDAM ROAD, BADEPUR, SAI NAGAR, NEAR OLD RTO,DIST: GULBARGA - 585105,KARNATAKA
DIVISIONAL OFFICE [240700] DHARWAD	ANKOLA ARCADE, 1ST FLOOR, JUBILEE CIRCLE , P.B. ROAD,DIST:DHARWAD-580008,KARNATAKA
BRANCH OFFICE [240702] GADAG	TONTADARYA VIDYAPEETH BUILDING, 1ST FLOOR,ROTARY CIRCLE,GADAG-582101,DIST:GADAG,KARNATAKA
MICRO OFFICE [240781] NAVALGUND	GANESH COMPLEX, 1ST FLOOR,BAGALKOTI BUILDING,NEAR BUSTAND,NAVALGUND-582208,DIST:DHARWAD,KARNATAKA
MICRO OFFICE [240783] GAJENDRAGAD	SHOP NO.2 & 3, TMC NO.2569, KALAMATH PLOT,W.NO.5,GAJENDRAGAD-582114,DIST:GADAG,KARNATAKA
MICRO OFFICE [240785] LAKSHMESWAR	SHOP NO. 1, 1ST FLOOR, FAKIRSWAMY MUTT BUILDING, TALUQ:SHIRAHATTI,LAKSHMESHWAR-582116,DIST:GADAG,KARNATAKA
MICRO OFFICE [240786] NAVANAGAR	HIG 96, RIMJHIM COMPLEX,3RD MAIN, M.G.ROAD,OPP: KVG BANK,NAVANAGAR-580025,DIST:DHARWAD,KARNATAKA
DIVISIONAL OFFICE [240800] DAVANGERE	DOOR NO.274/4 TO 12,2ND FLOOR, MALLIKARJUNA TOWERS, Pravasi Mandir Road, 577002
MICRO OFFICE [240882] CHITRADURGA	DRM HOSPITAL COMPLEX 3RD BLOCK FLOORNO - NEELAKANTESHWARA EXTN CHITRDURGA KARNATAKA - 577501
MICRO OFFICE [240883] HARIHARA	NO. 1527, BHARATH OIL MILL COMPOUND,RAILWAY STATION ROAD, OPP : KSRTC BUS STAND,HARIHAR-577601,DIST:DAVANGERE,KARNATAKA
DIVISIONAL OFFICE [240900] KARWAR	1ST FLOOR,RADHA GOVIND COMPLEX,KAIKINI ROAD,KARWAR-581301,DIST:UTTARA KANNADA,KARNATAKA

BRANCH OFFICE [240901] KUMTA	2ND FLOOR, BENNE COMPLEX, GIBB HIGH SCHOOL ROAD, KUMTA-581343, DIST:UTTARA KANNADA, KARNATAKA
BRANCH OFFICE [240903] BHATKAL	1ST FLOOR, ANUGRAHA COMPLEX, BHATKAL-581320, DIST:UTTARA KANNADA, KARNATAKA
MICRO OFFICE [240981] ANKOLA	PRABHU SANKIRANA, COLLEGE ROAD, ANKOLA-581314, DIST:UTTARA KANNADA, KARNATAKA
MICRO OFFICE [240982] HONNAVAR	#2312, 1ST FLOOR, BAZAR ROAD, HONNAVAR-581334, DIST:UTTARA KANNADA, KARNATAKA
DIVISIONAL OFFICE [241000] BIJAPUR	SANGAMA BUILDING, PB NO. 60, S S FRONT ROAD, BIJAPUR-586101, DIST:BIJAPUR, KARNATAKA
BRANCH OFFICE [241001] JAMKHANDI	SHRI ANATPUR COMPLEX, 1 ST FLOOR, CTS NO.4741/86/A, 4741/87/A, 4741/88/A, VIJAYAPUR ROAD, DIST:BIJAPUR-587301, KARNATAKA
MICRO OFFICE [241081] MUDDEBIHAL	KHB COLONY, MIG 323, FLOORNO -0, MUDDEBIHAL-586212, DIST:BIJAPUR, KARNATAKA
MICRO OFFICE [241082] TALIKOTE	SAJJAN BUILDING, CTS NO 12A 2/41 & 2/43, FLOORNO -2, WARD NO.6, TALIKOTE-586214, DIST:BIJAPUR, KARNATAKA
DIVISIONAL OFFICE [241100] BELLARY	SHANKARA COMPLEX, PARVATHI NAGAR MAIN ROAD, OPP. SONY CENTER, NEAR DURGAMMA TEMPLE, BELLARY-583103, DIST:BELLARY, KARNATAKA
MICRO OFFICE [241182] SIRUGUPPA	SUBHANALLA COMPLEX 71/139/2977 FLOORNO -1 ADONI ROAD SIRUGUPPA -583121, DIST:BELLARY, KARNATAKA
MICRO OFFICE [241185] MOKKALMURU	NO 1032/908/C FLOORNO -1 OPP : TALUK OFFICE, HR ROAD MOKKALMUR -577535, DIST:CHITRADURGA, KARNATAKA
MICRO OFFICE [241186] CANTONMENT, BELLARY	119/286 FLOORNO -0 COWL BAZAR MAIN ROAD CANTONMENT BELLARY -583102, DIST:BELLARY, KARNATAKA
DIVISIONAL OFFICE [241200] HOSPET	UMAMAHESHWAR BUILDING, STATION ROAD, HOSPET-583201, DIST:BELLARY, KARNATAKA
MICRO OFFICE [241281] KOPPAL	MUTAGI BUILDING, KUSHTAGI ROAD, KOPPAL-583231, DIST:KOPPAL, KARNATAKA
MICRO OFFICE [241283] KAMPLI	SHOP NO. 1, 1ST FLOOR, MAIN ROAD, BESIDES KARNATAKA BANK OPP: BDCC BANK, KAMPLI-583132, DIST:BELLARY, KARNATAKA
MICRO OFFICE [241286] ILKAL	MICRO OFFICE, HARAVI COMPLEX, FLOOR NO:01, BEHIND DARSHAN LODGE, NEAR BASAVESHWARA CIRCLE,- 587125
BRANCH OFFICE [241301] SIRSI	1ST FLOOR MOODI COMPLEX, HOSPET ROAD, SIRSI-581401, UTTARA KANNADA, KARNATAKA
DIVISIONAL OFFICE [241400] CHIKMAGALUR	1ST FLOOR CRESCENT COURT, K M ROAD, TOGARIHANKAL CIRCLE, CHIKMAGALUR-577101, DIST:CHIKMAGALUR, KARNATAKA
MICRO OFFICE [241481] BIRUR	BRM COMPLEX 225/1/2164, FLOOR -NO 1, B H ROAD OPP KSRTC BUS STAND BIRUR-577116, KADUR TQ, CHIKMAGALUR DIST, KARNATAKA
DIVISIONAL OFFICE [241500] MANIPAL	PB NO.11, BAJAL COMPLEX 1ST FLOOR, TILE FACTORY ROAD, MANIPAL-576104, DIST:UDUPI, KARNATAKA
BRANCH OFFICE [241501] KARKALA	PB NO.29, 2ND FLOOR, SUSHILA SANJEEVA ENCLAVE, NEAR KARNATAKA BANK, MARKET ROAD, KARKALA-574104, DIST:UDUPI, KARNATAKA
MICRO OFFICE [241581] MOODABIDRI	D NO.6-160B[17] 1ST FLOOR PRABHATH COMPLEX, J M ROAD, 4TH CROSS VIJAYA NAGARA, MOODABIDRI-574227, DIST:DAKSHINA KANNADA, KARNATAKA