Request for Proposal

United India Insurance Co. Ltd has been awarded the responsibility to administer the Mukhya Mantri Sehat Yojana (MMSY) in the State of Punjab.

The scheme extends coverage to 65 lakh beneficiary families. Under the scheme, each family is covered up to ₹10 Lakhs risk cover of which Rs. 1.00 Lakh is on insurance mode and the balance amount under assurance mode.

For detailed information please visit https://sha.punjab.gov.in/

We invite applications from TPAs, satisfying the minimum eligibility criteria as per the attached document Annexure-A_MMSY_Punjab_TPA_Eligibility Criteria for servicing the scheme for a period of two years extendable by one more year. The TPAs may use attached document "Annexure B-Technical Bid" to submit the technical bid and "Annexure C-Financial Bid" to submit financial bid as per below mentioned procedure.

Submission of Bids

- 1. Bidders are required to submit their bids in two separate sealed envelopes, one for the Technical Bid and one for the Financial Bid.
- 2. Both envelopes must be placed inside a larger sealed envelope marked as "Tender for Selection of TPA for MMSY-Punjab Scheme."
- 3. The Technical Bid Envelope should be clearly marked as "Technical Bid Selection of TPA for MMSY-Punjab Scheme."
- 4. The Financial Bid Envelope should be clearly marked as "Financial Bid Selection of TPA for MMSY-Punjab Scheme."
- 5. The larger envelope containing both the Technical and Financial Bid envelopes should be clearly marked as "Tender for Selection of TPA for MMSY-Punjab Scheme" along with the TPA's name and contact information.
- 6. Each envelope should be properly sealed to prevent any tampering.
- 7. The TPA's authorized representative must sign across the seal of each envelope.
- 8. The TPA's authorized representative must sign on all pages of Technical/Financial bid.

Note:

1. HITPA being owned by PSGICs will be exempted from submission of any bid. They will be offered to match the rates of L1 and if they agree then they will be given the responsibility of servicing a portion of the scheme.

Conditions:

- a. The Technical Bid should include all the required technical documentation and compliance statements as specified in Annexure A and Annexure B
- b. The Financial Bid should include the Annexure C-Financial Bid Format only.
- c. The bid should be submitted to the following address:

United India Insurance Co Ltd

Health Department 12th Floor 24, Whites Road, Chennai-600014

- d. The deadline for submission of bids is 22nd December 05:00 P.M.
- e. Late submissions will not be accepted.
- f. The Technical Bids will be opened on 23rd December at 11.00 A.M. in the presence of the TPAs' representatives who choose to attend at the venue mentioned in point 'c'.
- g. Only those Financial Bids whose corresponding Technical Bids have been found to be compliant will be opened on a later specified date.
- h. The date and time for the opening of Financial Bids will be communicated to the eligible TPAs.
- i. TPAs must comply with the above submission procedure. Any deviations may result in the bid being considered non-compliant.
- j. TPAs that do not comply with the submission requirements will be rejected.
- k. We reserve our right to reject any applications from the TPAs without assigning any reason. The decision of the competent authority will be final in this regard.

We expect the following services from the selected TPAs:

- The TPA need to provide all the services as per the tender document and corrigendum available of above website besides usual services as provided in Health Services Agreement.
- The selected TPA must allocate sufficient manpower and technical resources at our nodal office as well as in other major centers to run the scheme efficiently and effectively.