

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
1. Nutanix					
1	57	Hardware - DC (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	We request you to please modify as below to make it vendor neutral. "Node should have separate HDD/SSD for OS installation."	Please refer to Corrigendum.
2	57	Hardware - DC (HCI Nodes + External Storage)	7. Should have minimum 6 ports out of which 2 should be 25Gbps FC and other 4 should be 10Gbps FC either all on-board OR PCI-E with sufficient redundancy to function in case of any NIC failures.	We understand that here FC refers to ethernet fiber port. Please confirm.	Yes, FC is Ethernet Fibre port
3	58	Hardware - DR (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	We request you to please modify as below to make it vendor neutral. "Node should have separate HDD/SSD for OS installation."	Please refer to Corrigendum.
4	58	Hardware - DR (HCI Nodes + External Storage)	7. Should have minimum 6 ports out of which 2 should be 25Gbps FC and other 4 should be 10Gbps FC either all on-board OR PCI-E with sufficient redundancy to function in case of any NIC failures.	We understand that here FC refers to ethernet fiber port. Please confirm.	Yes, FC is Ethernet Fibre port
5	58	Hardware - DR (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Please let us know the type of storage required? Is it object or file storage?	External Storage should be iSCSI Storage with Block Capability
6	58	Hardware - DR (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Erasure coding is superior than RAID as it is based on parity, so we request you modify this point as below. "Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks with Erasure coding/ RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives with Erasure coding/ RAID-5 configuration"	No changes to the specification. Erasure Coding is also accepted but it should be an external storage and not part of the HCI
7	62	Operational and Log Analytics	2. The solution shall support monitoring of all the operating systems part of the proposed platform	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
8	62	Operational and Log Analytics	10. The solution should be able to collect and analyze all types of machine- generated log data, for example, application logs, network traces, configuration files, messages, performance data and system state dumps	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
9	62	Operational and Log Analytics	11. The solution should allow connecting to data-center ecosystem components e.g., operating systems, applications, storage arrays, firewalls, network devices, etc., providing a single location to collect, store, and analyze logs at scale	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
10	62	Operational and Log Analytics	12. The solution should provide log analytics to be able to bring unstructured and structured data together, for enhanced end-to-end operations management.	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
11	62	Operational and Log Analytics	14. The solution should enable administrators to connect to everything in their environment, e.g., operating systems, applications, storage arrays, firewalls, network devices, etc., providing a single location to collect, store, and analyze logs at scale	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
12		Hardware - DC (HCI Nodes + External Storage)		Please provide the details of RPO & RTO required for DC & DR	RPO is Zero and it is expected to be taken care by the mailing application (HCL Domino). RTO is as per the RFP.
13		Hardware - DC (HCI Nodes + External Storage)		Please provide the number of VMs to be considered for DC & DR replication. Else mention if there should not be any licensing limit for the number of VMs .	Bidder to factor for unlimited VMs replication between the sites.
14		Hardware - DC (HCI Nodes + External Storage)		Please confirm if automated DR failover (DR runbook automation) need to be considered.	HCL Domino has auto failover and Bidder to factor the same.
2. iValue Infosolutions Pvt. Ltd					
1	60	15	Hypervisor management software should be able to integrate into existing standard SPSPD systems.	Request to kindly provide details of SPSPD Systems	Please refer to Corrigendum.
2	58	6	175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using one node failure.	Request to kindly clarify if flash disks are required or can we quote HDDs to meet capacity.	All Flash SSDs is expected part of the solution. No SAS or NL-SAS will be entertained. The revised specification is as mentioned below "175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using All-Flash / SSD devices and support one node failure"
3	57	5	Node should have separate HDD/SSD for OS (ESXi) installation.	Request to kindly advise if M2Cards can be quoted instead of HDD/SSD.	Yes M.2 Cards can be proposed
4	58	5	Node should have separate HDD/SSD for OS (ESXi) installation.	Request to kindly advise if M2Cards can be quoted instead of HDD/SSD.	Yes M.2 Cards can be proposed
5	57	2	Proposed solution should have Intel Xeon Gold 6238R Cascade Lake CPU or above on each node.	Kindly note 6238R is 28Core processor with Threads 56. Hence request to revise the clause as "28 Cores per CPU"	
6	57	3	Minimum 56 Cores per cpu, 2 sockets per node.		Refer to corrigendum.
7	58	2	Proposed solution should have Intel Xeon Gold 6238R Cascade Lake CPU or above on each node.		
8	58	3	Minimum 56 Cores per cpu, 2 sockets per node.		Refer to corrigendum.

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3. XtraNet Technologies Private Limited					
1	9	2.4 Eligibility Criteria Point No. 6	Bidder should have its own Support center for Telephonic and Remote Assistance Services in Chennai, Mumbai / Navi Mumbai & Hyderabad	Request the department to allow the bidder to submit an undertaking stating that Bidder should open its own Support center for Telephonic and Remote Assistance Services in Chennai, Mumbai / Navi Mumbai & Hyderabad within 45 days of Award of Contract.	Please refer to Corrigendum.
2	33	28. Payment Terms	Hardware: • 70% on total hardware price on delivery on production of proof of delivery / delivery challan. • Balance 30% of total hardware price on project sign off, with supporting documents.	Hardware: • 80% on total hardware price + 100% GST on delivery on production of proof of delivery / delivery challan. • Balance 20% of total hardware price on project sign off, with supporting documents.	As per the RFP. No change
3	33	28. Payment Terms	Software: • 50% of software price on delivery of the software licenses. • Balance 50% of total software price on project sign off. • Bulk email charges shall be paid quarterly in arrears.	Software: • 90% of software price + 100% GST on delivery of the software licenses. • Balance 10% of total software price on project sign off. • Bulk email charges shall be paid quarterly in arrears.	As per the RFP. No change
4	33	28. Payment Terms	Implementation Charges: • 50% of Implementation charges on completion of implementation of the solution, complete data migration from the existing solution to newly installed solution. • Balance 50% of total Implementation charges on project sign off.	Implementation Charges: • 80% of Implementation charges + 100% GST on completion of implementation of the solution, complete data migration from the existing solution to newly installed solution. • Balance 20% of total Implementation charges on project sign off.	As per the RFP. No change
4. Inflow Technologies Pvt. Ltd					
			Email Security Gateway		
1	67	18	The solution must provide Circle of Trust email classifier to protects a small group of users which are high value targets or executives in an Organization from unwanted email from unfamiliar senders.	Request to modify the specification as The soluton should support defining policies for high value targets or executives in an organization and protect them from unwanted mails.	As per the RFP. No change
2	68	35	The proposed solution must generate alerts on any message that may have been delivered, but retrospectively is detected as malicious.	Requeust to remove the specification as it is OEM specific	As per the RFP. No change
3	68	37	The proposed solution must have the ability to manually move all instances of malicious emails out of the user's inbox including cc, bcc, forwarded mails as well as expand distribution lists into a quarantine mailbox to prevent users from opening or clicking on it. This functionality must support HCL Domino Onprem solution.	This is OEM specific. Request to remove the specification	Refer to the corrigendum.
4	68	42	The solution must allow administrator to export and import the Impostor Display Names List in CSV file format.	Request to modify the specification as the solution must allow administrator to manually add Impostor Display names in the console.	As per the RFP. No change
5	68	43	The solution should provide a phishing reporting button, automated analysis and remediation workflow to allow for automatic retrieval of missed phishing emails when the user reports on it.	Request to modify the specification as the solution should provide a spam/phishing reporing link/ button for reporting the received spam/phishing emails	As per the RFP. No change
6	68	52	The proposed solution must be able to automatically move all instances of emails with malicious URLs being delivered to all users inbox including cc, bcc and forwarded instances into a quarantine mailbox to prevent users from clicking on it based on the URL sandboxing verdict.	This is OEM specific. Request to remove the specification for wider participation.	As per the RFP. No change
7	69	55	The proposed solution must be able to provide the option to seamlessly integrate with URL browser isolation platform when the user clicks on a rewritten link in the email body, it gets redirected to the isolation environment where the user is free to scroll through the page but cannot upload or download and do any keystroke until a benign verdict is returned from the platform, the user is then allowed to exit the isolation environment.	Request to modify the specification as The proposed solution must be able to provide the option to seamlessly integrate with URL browser isolation platform when the user clicks on a rewritten link in the email body, it gets redirected to the isolation environment where the user is free to scroll through the page but cannot upload or download and do any keystroke.	As per the RFP. No change
8	69	59	The proposed solution must be able to encrypt all attachments sent to the sandboxing environment and ensure that no customer data is sent in clear text.	Request to modify the specification as the proposed solution must be albe to send the attachment to the sandboxing environment in encrypted format / channel.	As per the RFP. No change
9	69	60	The proposed solution must be able to permit the use of the hash value of attachments as a filter value to search logs.	This is OEM specific. Request to remove the specification for wider participation	Please refer to Corrigendum.
10	69	61	The proposed solution must be able to scan the email body content to heuristically use the content to open the password protected documents.	Opening the password protected document will not be successful using normal heuristics. Request to remove the specification as this is OEM specific.	As per the RFP. No change
11	70	85	The solution must support multi languages in the signature/disclaimers.	Request to modify the specification as The solution must apply signatures and disclaimers.	As per the RFP. No change
12	70	86	The solution must apply signatures and disclaimers based on AD user groups.	Request to modify the specification as The solution must apply signatures and disclaimers.	As per the RFP. No change
13	70	91	The solution must support SAML authentication for end users and administrators.	Reques to modify the specification as The solution must support SAML / local/ LDAP authentication for end users and administrators.	Please refer to Corrigendum.

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
14	70	92	The solution must change the color of the login screen, the header for the management interface, and the title for the web UI.	Request to modify the specification as The solution must support the customization web interface of Personal Email Manager	Please refer to Corrigendum.
15	71	101	The proposed solution must restrict logins from specified IP addresses or CIDR blocks of addresses.	Access to email gateway servers can be controlled with Network access controls. Request to remove the specification	As per the RFP. No change
16	71	102	The proposed solution must dynamically create a group of very attacked people group, with the option to further restrict their browsing experience into an isolated container till they have been removed from the very attacked people list.	This is OEM specific. Request to remove the specification for wider participation	As per the RFP. No change
17	71	104	The solution must provide event driven API for integration with SIEM for events such as missed message containing malicious URL/Attachment, malicious URL clicked and permitted etc etc.	Request to modify the specification as The solution must provide event driven API for integration with SIEM for events such as missed message containing malicious URL/Attachment, malicious URL etc	As per the RFP. No change
18	71	109	The proposed solution must be able to provide granular reporting for URL time of click events.	Request to modify the specification as solution must be able to provide reporting for URL wrapped events / url time of click events.	As per the RFP. No change
19	71	115	The solution must be able to apply DLP functionality on email policy. It should have inbuilt functionality besides end user classification including image detection and embedded text on image. Prevent data loss and leakage when data is modified, copied, pasted, printed, or transmitted while enabling its flexible use. It should also have facility for forensic analysis capability. It should have real time monitoring capability. It should have capability to identify high risk user	Please clarify if the expectation here is to enforce DLP policies at the endpoint channels also.	Please refer to Corrigendum.
20	72	119	The solution must allow administrators to organize DLP Incidents into specific folders.	Request to modify the specification as the solution should or allow administrators to store DLP incidents / Forensic in specific folder	Please refer to Corrigendum.
21	72	120	The solution must allow administrators to encrypt the contents of a DLP Incident folder.	Request to modify the specification as the solution should or allow administrators to store the DLP forensic in encrypted form.	Please refer to Corrigendum.
22	72	129	Solution should have dynamic screening capability to block connections that exhibit suspicious activity, such as failing too many authentication attempts, connecting too many times in each frame, attempting to keep a connection too long, or sending to too many invalid recipients.	Request to modify the specification as the Solution should have dynamic screening capability to enforce connection throttling setting based on number of connections over a period of time, sending too many invalid recipients etc	Please refer to Corrigendum.
23	72	130	Solution should detect account hijack like an user's device cannot be authenticated perpetually and should be able to set a period after which a user's device must be reauthenticated	Request to remove the specification	As per the RFP. No change
24	72	133	Solution should have Ransomware, Malware protection and Location screening etc.	Request to modify the specification as Solution should have Ransomware, Malware protection.	As per the RFP. No change

5. sislinfotech

1	6,20	EMD Amount	As per pageno 6, EMD amount is 25 Lakh. As per page no 20, EMD amount is 25,000/-	Please correct the EMD amount. Also correct amount in Bank Guarantee format.	Please refer to Corrigendum.
2	32,33	28/ Payment Terms	Payment Terms	Please revised the payment terms as below: 1) Delivery: 80% value of Hardware, Software along with 100% Tax amount release after delivery period. 2) Implementation: 15% release after implementation and rest 5% amount release after migration. 3) FMS: Paid on monthly basis 4) AMC/ATS: Yearly advance payment	As per the RFP. No change
3	NA	General	NA	As per our knowledge UIIC is using HIPS solution, can we provide the add-on licenses required for all HCI workloads and use the existing Management or have to deploy separate management setup. Kindly clarify.	Separate management setup to be deployed.
4	NA	General	NA	If fresh management setup is required then should it be in DC-DR with HA or can be managed from DC only.	DC-DR with HA is required.
5	11	SECTION 3 SCOPE OF WORK 3.1	o. For its DC and DR, UIIC envisages procurement and implementation of both LAN and SAN structured cabling r. All necessary Power strips, Power cables, Network cables, Fiber cables and any other components required for successful implementation of the solution are to be supplied and commissioned by the successful bidder at no additional cost to the UIIC.	We understand the LAN cabling will be limited to mounting cords connecting new hardware to existing ToR switches. Same way SAN cabling. Fibre cables (if any) will be between the new hardware and existing SAN switches. Kindly confirm or clarify	As per the RFP. No change
6	11	SECTION 3 SCOPE OF WORK 3.1	p. Bidder to quote for all in scope infra and application software and other in scope components as part of the RFP. UIIC at its discretion shall procure application software where it has competitive arrangement with the OEM.	We understand the infra and application is limited to hardware and operating system to support the mailing application. All applications such as security, authentication, backup, replication etc. will be under UIIC's scope. Kindly confirm or clarify	As per the RFP. No change
7	11	SECTION 3 SCOPE OF WORK 3.1	p. Bidder to quote for all in scope infra and application software and other in scope components as part of the RFP. UIIC at its discretion shall procure application software where it has competitive arrangement with the OEM.	Please provide the stack of software currently in use and which need to be replaced.	As per the RFP. No change
8	11	SECTION 3 SCOPE OF WORK 3.1	q. Bidder is required to provide details of each individual proposed infra, all software including management, performance monitoring tools and other in scope components along with its associated hardware & software and any other component/service necessary for installation and implementation	Management and Performance monitoring tools are offered by many different OEM + Products. We request UIIC to define the specification of these tools	As per the RFP. No change

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
9	11	SECTION 3 SCOPE OF WORK 3.1	q. Bidder is required to provide details of each individual proposed infra, all s ofware including management, performance monitoring tools and other in scope components along with its associated hardware & software and any other component/service necessary for installation and implementation	We understand the scope of "management and performance monitoring tools" is limited to the new infrastructure proposed	As per the RFP. No change
10	11	SECTION 3 SCOPE OF WORK 3.1	r. All necessary Power strips, Power cables,	Please provide details of racks available. Also clarify if the Power strips needed are simple or metered PDUs. Please provide details of the wall socket to which PDUs are to be connected.	As per the RFP. No change
11	11	SECTION 3 SCOPE OF WORK 3.1	x. The Hardware appliances proposed by the bidder should be rack mountable at DC and DR.	Please relax to x. The Hardware equipment proposed by the bidder should be rack mountable at DC and DR. We may propose solution based on Industry standard x64 servers	As per the RFP. No change
12	11	SECTION 3 SCOPE OF WORK 3.1	y. The successful bidder should submit the architecture design, detailed project plan, configuration, implementation plan along with the documentation on detail ed solution architecture diagram . Presentations from the respective OEM should be done, if	Please relax to y. The successful bidder should submit the architecture design, detailed project plan, configuration, implementation plan along with the documentation on detail ed solution architecture diagram . The project and implementation plan shall be part of HLD & LLD arrived at after project kick-off meeting	As per the RFP. No change
13	11	SECTION 3 SCOPE OF WORK 3.1	cc. All the equipment (hardware, software) supplied as part of solution should be IPV4 as well as IPV6 compliant from day one and should support all the protocols.	We understand the term "all the protocols" is limited to protocols for managing infrastructure. Please confirm or clarify	As per the RFP. No change
14	11	SECTION 3 SCOPE OF WORK 3.1	dd. D uring warranty period , UIIC m ay, shift the equipment to other location(s) within the Country.	Hardware service SLA differ from Tier-1 city to Tier-2 / 3 cities. We request UIIC to consider this factor in case shifting is required.	As per the RFP. No change
15	12	SECTION 3 SCOPE OF WORK 3.1	ee. The bidder should also provide support for un mounting and mounting of hardware and other components supplied from the rack in the event of reallocation of racks or changes made at site bas ed on company requirements.	We consider that UIIC will take care of any change in mounting cords / FC cables etc. We also consider that this shall be one-time activity if at all needed	As per the RFP. No change
16	12	SECTION 3 SCOPE OF WORK 3.1	ff. UIIC envisages to implement stretch cluster for the in scope solution between DC and DR sites.	Changing from conventional DC-DR architecture to a stretch cluster may require several changes to the setup, and call for sizeable manpower efforts. There are specific RTT consideration to be met as well. We consider that UIIC shall take these factors and costs into consideration at the time of making changes to the architecture	Please refer to Corrigendum.
17	12	SECTION 3 SCOPE OF WORK 3.1	Under no circumstances UIIC IP address should be used for bulk mailing purpose. II. Bidder should implement Verified mark certificate (VMC) for all UIIC outboun d emails which should have the verified logo as per the security standards.	We understand such VMC is currently in use. The same needs to be continued further. Please confirm or clarify	As per the RFP. No change
18	13	7 License Details	All licenses shall be procured in the name of UIIC. Complete license certificate/document should be submitted as physical/soft form to UIIC.	Please elaborate the licences being considered under this clause.	As per the RFP. No change
19	13	3.1.1 X86 Servers at D C and DR	Successful bidder will configure inbuilt storage of Hyper Converged Infrastructure/inbuilt Network/Compute with High Availability and Optimize resources by leveraging a metering capability at some level of abstraction appropriate to the type of service	Please elaborate the metering capability required here.	As per the RFP. No change
20	16	3.1.6. Buyback	It should be the bidder's responsibility to collect the buyback items, from UIIC's location and UIIC will not provide any transportation expenses towards this. It would be the bidder's respo nsibility to ensure safe disposal of e waste as per Hazardous Waste (management and handling) Rules 1989 and 2008, without imposing any liability to UIIC, comprising discarded Hardware/ electrical/ electronic equipment/components taken under buyback	This will call for additional cost. We understand UIIC will make such payments as quoted by bidder. Please confirm or clarify	As per the RFP. No change
21	17	3.2 SCO PE OF WORK FOR FACILITY MANAGEMENT PHASE	Bidder must factor a web based ticketing tool as part of the solution	We understand that this tool can be a SaaS offering where the user can submit his service request. Please confirm or clarify	As per the RFP. No change
22	19	BULK EMAIL PENALTY	For Time bound Emails	The mail delivery time can depend on the recipients mail setup. We request UIIC to consider this aspect while specifying parameters.	As per the RFP. No change
23	19	BULK EMAIL PENALTY		We request UIIC to clarify the mechanism / tools used to measure mail delivery.	As per the RFP. No change
24	20	RTO / RPO Management	The bidder needs to maintain the 12 0 minutes RTO and 0 (zero) minutes RPO parameters of the all the in scope equipment's and software	Zero RPO necessitates specific RTT between the two sites, synchronous replication. We understand UIIC shall ensure to meet these parameters.	As per the RFP. No change
25	56	ANNEXURE 9 Minimum Functional & Technical Specifications	BULK MAILING SOLUTION	Please let us know the current bulk mailing solution in use	As per the RFP. No change
26	58	ANNEXURE 9 Minimum Functional & Technical Specifications	HARDWARE Hardware DC (HCI Nodes + External Storage)	Please let us elaborate the requirement of external storage for the HCI architecture. HCI does not require any external storage.	The solution requires both HCI and External Storage to co-exist. HCI will host hot data and External Storage is for archival and backup purpose.
27	58	ANNEXURE 9 HCI Nodes	HARDWARE Hardware DC (HCI Nodes + External Storage) 5. Node should have separate HDD/SSD for OS (ESXi) installation	Is ESXi the only hypervisor option available to propose?	The revised specification is as follows "Node should have separate HDD/SSD for Hypervisor Installation"

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
28	59	ANNEXURE 9 Storage	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Please let us elaborate the requirement of external storage for the HCI architecture. HCI does not require any external storage.	The solution requires both HCI and External Storage to co-exist. HCI will host hot data and External Storage is for archival and backup purpose.
29	59	ANNEXURE 9 Storage	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Please elaborate how the two capacities i.e. 250TB NL-SAS and 100TB SAS be used and the term "backed by"	The solution requires both HCI and External Storage to co-exist. HCI will host hot data and External Storage is for archival and backup purpose.
30	59	ANNEXURE 9 Storage	16. The storage should have a minimum of 4 * 10Gbps iSCSI Target Ports for host connectivity thru the TOR Switches	Based on this we understand there is no need to provision any FC based SAN switches. Please confirm or clarify.	iSCSI Storage is expected. No changes to the Specifications
31	61	ANNEXURE 9 Hypervisor	15. Hypervisor management software should be able to integrate into existing standard SPSPD systems	Please elaborate the term SPSPD system	Please refer to Corrigendum.
32	63	ANNEXURE 9 Hypervisor	37. Hypervisor software should provide Data at rest encryption protects unauthorized data access.	We understand, UIIC shall use any existing KMS	KMS / Key Provider must be inbuilt with the Hypervisor
33	64	ARCHIVAL & JOURNALING	1. Journal Archival of all the existing emails from HCL Domino Server.	Please elaborate the storage capacity and backup to be provisioned for the journaled emails	External Storage is factored for Journals and Archives
34	64	ARCHIVAL & JOURNALING	1. Journal Archival of all the existing emails from HCL Domino Server.	Does UIIC plan to provide user mail archiving to a central storage or will it be on user's own PC?	External Storage is factored for Journals and Archives
35	66	Annexure 9 BACKUP SOLUTION		We understand the requirement is for D2D2T with replication of backup data to DR site. Kindly confirm or clarify	As per the RFP. No change
36	66	Annexure 9 BACKUP SOLUTION		Please provide the front side capacity to be backed up and the backup policy - so we can provision sufficient capacity on D2D infrastructure	As per the RFP. No change
37	66	Annexure 9 BACKUP SOLUTION		Please provide the backup window and daily rate of change of data to be considered	As per the RFP. No change
38	66	Annexure 9 BACKUP SOLUTION	6. The backup solution should support de-duplication of data.	Please clarify if the de-duplication shall be at source or target?	As per the RFP. No change
39	66	Annexure 9 BACKUP SOLUTION	12. The proposed backup solution should have capability in additional security using 2FA / MFA for the backup application console to restrict un-authorized access to the backup management console	Please provide details of the 2FA / MFA solution deployed at UIIC	As per the RFP. No change
40	66	Annexure 9 BACKUP SOLUTION	17. The solution must support Unlimited retention for the backed up data.	Please elaborate the clause "unlimited retention" and the desired capacity to ensure unlimited retention.	As per the RFP. No change
41	66	Annexure 9 BACKUP SOLUTION	25. The proposed solution should be able to integrate with existing Tape library / Storage to tape-out/ backup the backed up data	Please provide details of tape drive (count, ports type, generation) populated in the library	As per the RFP. No change
42	68	28	The proposed solution must be able to perform time of click analysis to allow access to the site via native browser isolation in the case the site verdict cannot be reached for a defined group of people. This capability must follow users regards of corporate device vs. BYOD and whether they are ON or OFF the network, without requiring any driver/app installation	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
43	69	34	The proposed solution must have the ability to be configured with a maximum duration to hold a message prior to delivery.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
44	69	40	The solution must allow the customer to create custom phishing rules.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
45	69	42	The solution must allow administrator to export and import the Impostor Display Names List in CSV file format.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
46	69	43	The solution should provide a phishing reporting button, automated analysis and remediation workflow to allow for automatic retrieval of missed phishing emails when the user reports on it.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
47	70	59	The proposed solution must be able to provide the option to seamlessly integrate with URL browser isolation platform when the user clicks on a rewritten link in the email body, it gets redirected to the isolation environment where the user is free to scroll through the page but cannot upload or download and do any keystroke until a benign verdict is returned from the platform, the user is then allowed to exit the isolation environment	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
48	71	90	The solution must support all the reporting of false negative and false positive emails.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
49	71	92	The solution must change the color of the login screen, the header for the management interface, and the title for the web UI.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
50	72	102	The proposed solution must dynamically create a group of very attacked people group, with the option to further restrict their browsing experience into an isolated container till they have been removed from the very attacked people list	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
51	72	104	The solution must provide event driven API for integration with SIEM for events such as missed message containing malicious URL/Attachment, malicious URL clicked and permitted etc etc.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
52	72	115	The solution must be able to apply DLP functionality on email policy. It should have inbuilt functionality besides end user classification including image detection and embedded text on image. Prevent data loss and leakage when data is modified, copied, pasted, printed, or transmitted while enabling its flexible use. It should also have facility for forensic analysis capability. It should have real time monitoring capability. It should have capability to identify high risk users.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
53	73	130	Solution should detect account hijack like an user's device cannot be authenticated perpetually and should be able to set a period after which a user's device must be reauthenticated.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
54	73	135	Solution should have image detection technique for blocking if found to be suspicious.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
55	74	139	In the event of failure of cloud gateway, alternate solution to be provided by the bidder at no additional cost to UIIC.	Since our proposed solution is On-premise, we can use MX loadbalancing to distribute the email traffic between 2 Email security appliance, so even if one appliance fails the traffic will be sent to the available appliance. Request to modify the clause to "The solution should support MX loadbalancing with the help of DNS Server to distribute the email traffic."	As per the RFP. No change
56	69	7	The solution must leverage at least 2 mail transfer agents (MTAs) for incoming and outgoing emails to allow the solution to accept and process a large number of concurrent email connections.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
57	73	130	Solution should detect account hijack like an user's device cannot be authenticated perpetually and should be able to set a period after which a user's device must be reauthenticated.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change
58	73	129	Solution should have dynamic screening capability to block connections that exhibit suspicious activity, such as failing too many authentication attempts, connecting too many times in each frame, attempting to keep a connection too long, or sending to too many invalid recipients.	This is a vendor specific feature, request to consider removing this clause	As per the RFP. No change

6. Netapp India

1	59	Hardware DC (HCI Nodes + External Storage) Point 13	Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	1. Enterprise Storage is very broad specifications. We request UIIC to please define Enterprise Storage with No. of Controllers, Cache, Scalability (Scale Out & Scale Up requirements) etc so that all Bidders quote similar class /range Storage to ensure UIIC get the right fit storage for the requirement and also ensures a fair comparison/competition between all Storage vendors/Bidders	Solution should support minimum 2 controllers and should have any SPOF
2	59	Hardware DC (HCI Nodes + External Storage) Point 13	Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	2. We request UIIC to specify more details on performance that includes, but not limited to, IOPS, Throughput, latency expectations, read/write ratio, ratio of Random/sequential workloads, block size. More details on this will ensure accurate and proper solutioning which in turn leads to seamless performance during production.	As per the RFP. No change
3	59	Hardware DC (HCI Nodes + External Storage) Point 13	New Clause	We request UIIC to introduce Gartner Magic Quadrant clause for External Storage also to ensure that only leading/top storage vendors participate. We request you to please do ask Leaders in last 3 Reports on "Gartner Magic Quadrant Report on Primary Storage"	As per the RFP. No change
4	59	Hardware DC (HCI Nodes + External Storage) Point 18	The proposed solution must be factored under production support for 5 yrs 24 x 7 x 365.	We request UIIC to introduce 6-8 Hours Resolution Commitment so that Service levels are maintained for a seamless experience to UIIC.	As per the RFP. No change
5	60	Hardware DR (HCI Nodes + External Storage) Point 13	Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	1. Enterprise Storage is very broad specifications. We request UIIC to please define Enterprise Storage with No. of Controllers, Cache, Scalability (Scale Out & Scale Up requirements) etc so that all Bidders quote similar class /range Storage to ensure UIIC get the right fit storage for the requirement and also ensures a fair comparison/competition between all Storage vendors/Bidders	Solution should support minimum 2 controllers and should have any SPOF
6	60	Hardware DR (HCI Nodes + External Storage) Point 13	Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	2. We request UIIC to specify more details on performance that includes, but not limited to, IOPS, Throughput, latency expectations, read/write ratio, ratio of Random/sequential workloads, block size. More details on this will ensure accurate and proper solutioning which in turn leads to seamless performance during production.	No change to the specification. Quote as per the capacity requirements
7	60	Hardware DR (HCI Nodes + External Storage) Point 13	New Clause	We request UIIC to introduce Gartner Magic Quadrant clause for External Storage also to ensure that only leading/top storage vendors participate. We request you to please do ask Leaders in last 3 Reports on "Gartner Magic Quadrant Report on Primary Storage"	As per the RFP. No change
8	60	Hardware DR (HCI Nodes + External Storage) Point 18	The proposed solution must be factored under production support for 5 yrs 24 x 7 x 365.	We request UIIC to introduce 6-8 Hours Resolution Commitment so that Service levels are maintained for a seamless experience to UIIC.	As per the RFP. No change
9	65	BACKUP SOLUTION	New Clause	We request UIIC to define Backup Storage Specifications as well similar to External Storage in terms of both storage specifications as well as performance specifications	Specifications stay as is. Propose as per the requirement provided

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
10	65	BACKUP SOLUTION	New Clause	We request UIIC to introduce Gartner Magic Quadrant clause for External Storage also to ensure that only leading/top storage vendors participate. We request you to please do ask Leaders in last 3 Reports on "Gartner Magic Quadrant Report on Primary Storage"	As per the RFP. No change

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
7. HP ENTERPRISE					
1	57 & 58	Hardware - DC & Hardware - DR Point No. 1	HCI Nodes + External Storage	Please clarify why a combination of HCI Storage capacity + external storage capacity is being considered? Typically for large capacity configurations, HCI based solutions using Software Defined Storage are not	HCI Storage is for mail box and the external storage is to host the backup / archival / journaling data
2	57 & 58	Hardware - DC & Hardware - DR Point No. 1	Minimum 5 Nodes	Please clarify whether this 5 Node Minimum includes the desired redundancy of 1 node which is specified in Clause No. 10 of the RFP specs	Specifications stay as is. Propose as per the requirement provided
3	57 & 58	Hardware - DC & Hardware - DR Point No. 6	175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using one node failure.	Please clarify the media type to be used for this capacity. Since UIIC's capacity requirements are huge, using HCI architecture based on protection mechanisms such as FTT (failures to tolerate) or FT (fault tolerance) consumes lots of capacity overheads. With 175TB of usable capacity, this would translate to 570+ TB of raw capacity just to provide a FTT1 or a single drive failure. This also consumes lot of power in the datacenter. Hence we request UIIC to consider better alternatives such as dHCI which is also recommended by Gartner for these kind of demanding workloads with monster VMs. By deploying dHCI, UIIC can combine the 175 + 350TB capacity in a single storage system that delivers - 60% lower DC footprint - 3x higher I/O Performance - Same ease of management efficiencies and data reduction technologies. Thereby helping UIIC with best value in terms of performance and price	All Flash SSDs is expected part of the solution. No SAS or NL-SAS will be entertained. The revised specification is as mentioned below "175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using All-Flash / SSD devices and support one node failure"
4	58	Hardware - DC & Hardware - DR Point No. 8	Must be able to sustain 3 NIC port failure per node.	Request UIIC to please amend this as 3 NIC Port failures across different adapters	The specifications can be revised as " The solution must be able to sustain 3 NIC Port failure per node across different adapters of same speed"
5	58 & 59	Point No. 13	Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	1) Please clarify whether this is external storage to the HCI Node? 2) Are there any performance requirements for this external storage? 3) How is this external storage proposed to be used in the planned solution - please clarify the actual workload planned on this external iSCSI storage?	The solution requires both HCI and External Storage to co-exist. HCI will host hot data and External Storage is for archival and backup purpose.
6	59	Point No. 9	The proposed solution must be capable of providing storage capacity to other clusters without any licensing dependencies or impact.	Please clarify / explain this clause	Please refer to Corrigendum.
7	87	Annexure 15 - Hardware End of life and support declaration	We _____ (OEM & Address) has supplied _____ (Hardware Make/ Model). We confirm that the supplied hardware will not be end of life/ End of sale during contract period and will be under support from the date of PO to the next 7 years.	We would request for the following We _____ (OEM & Address) has supplied _____ (Hardware Make/ Model). We confirm that the supplied hardware will be on under support from the date of RFP submission for 7 years.	As per the RFP. No change
8	30	Project Timelines -2 Delivery of Hardware at DC and DR	Project Timelines -2 Delivery of Hardware at DC and DR - T+ 12 Weeks	Due to shortage of Semi conductors, We are witnessing extended hardware delivery timelines. Hence herewith requesting hardware delivery timeline as below. T+ 16 Weeks	Please refer to Corrigendum.
8. Hitachi-systems					
1	10	3.1 /dd	During warranty period, UIIC may, shift the equipment to other location(s) within the Country. The bidder needs to ensure that the OEMs and bidders' warranty and support is valid across India. Further, bidder should undertake to continue to provide warranty and support for the supplied inventory at the new location at no additional cost to UIIC. Bidder will be informed 11 about old and new location details as and when UIIC decides to shift the hardware due to operational requirements. Bidder will deploy resource(s) for decommissioning of respective equipment at old location and Commissioning of equipment at new location at no additional cost. For such shifting, the charges towards packing, physical shifting and insurance would be	The DC & DR location is Mumbai & Hyderabad. The adhoc shifting depends on the location. Request to keep this clause under "Optional"	As per the RFP. No change
2	11	3.1 /ff	UIIC envisages to implement stretch cluster for the in-scope solution between DC and DR sites. Bidder must comply for the same and implement it for the company	Request to explain the requirement for stretch cluster in detail.	Bidder to note the stretch cluster can be availed from the HCL Domino perspective, where both DC and DR sites shall be active-active sites.
3	11	3.1 /ii	Bidder to implement all HCL collaboration components which UIIC is entitled for in the proposed HCI infrastructure	Please specify the components of HCL Collaboration	As per the RFP. No change
4	57	Annexure 9 /Hardware (DC) Point 2	Proposed solution should have Intel Xeon Gold 6238R Cascade Lake CPU or above on each node	The latest Xeon processor family is Platinum. A lower generation is asked. Please clarify.	Solution suffices Gold CPU. However Platinum can also be quoted as part of the proposed solution

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
5	57	Annexure 9 /Hardware (DC) Point 3	Minimum 56 Cores per cpu, 2 sockets per node	This confines to a specific processor. Please clarify	Please refer to Corrigendum.
6	58	Annexure 9 /Hardware (DR) Point 2	Proposed solution should have Intel Xeon Gold 6238R Cascade Lake CPU or above on each node	The latest Xeon processor family is Platinum. A lower generation is asked. Please clarify.	Solution suffices Gold CPU. However Platinum can also be quoted as part of the proposed solution
7	58	Annexure 9 /Hardware (DR) Point 3	Minimum 56 Cores per cpu, 2 sockets per node	This confines to a specific processor. Please clarify	28 Cores per Socket and 2 Sockets per node is expected
8	59	Annexure 9 /Software defined Storage Point 11	The solution should be in the leader's quadrant of Gartners Magic Quadrant for Hyper-Converged Infrastructure	Please clarify the requirement for Magic quadrant. Already required Technical specifications are mentioned for Storage.	As per the RFP. No change
9	63	Annexure 9/ARCHIVAL & JOURNALING Point 1	Journal Archival of all the existing emails from HCL Domino Server. This is required for all 15000 users.	Please specify the time periodrequirement & current data sizing for Archival.	As per the RFP. No change
10	65	Annexure 9/BACKUP SOLUTION Point 25	The proposed solution should be able to integrate with existing Tape library / Storage to tape-out/ backup the backed up data. The backup should support Full copy as well as Incremental copy of the data. if required by UIIC	Kindly specify the existing tape library details	As per the RFP. No change

9. LAUREN

1	57	Hardware - DC (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	We request you to please modify as below to make it vendor neutral. "Node should have separate HDD/SSD for OS installation."	The specification can be revised as "Node should have separate HDD/SSD for Hypervisor Installation"
2	57	Hardware - DC (HCI Nodes + External Storage)	7. Should have minimum 6 ports out of which 2 should be 25Gbps FC and other 4 should be 10Gbps FC either all on-board OR PCI-E with sufficient redundancy to function in case of any NIC failures.	We understand that here FC refers to ethernet fiber port. Please confirm.	Yes, FC is Ethernet Fibre port
3	58	Hardware - DR (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	We request you to please modify as below to make it vendor neutral. "Node should have separate HDD/SSD for OS installation."	The specification can be revised as "Node should have separate HDD/SSD for Hypervisor Installation"
4	58	Hardware - DR (HCI Nodes + External Storage)	7. Should have minimum 6 ports out of which 2 should be 25Gbps FC and other 4 should be 10Gbps FC either all on-board OR PCI-E with sufficient redundancy to function incase of any NIC failures	We understand that here FC refers to ethernet fiber port. Please confirm.	Yes, FC is Ethernet Fibre port
5	58	Hardware - DR (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Please let us know the type of storage required? Is it object or file storage?	External Storage should be iSCSI Storage with Block Capability
6	58	Hardware - DR (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Erasure coding is superior than RAID as it is based on parity, so we request you modify this point as below. "Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks with Erasure coding/ RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives with Erasure coding/ RAID-5 configuration	No changes to the specification. Erasure Coding is also accepted but it should be an external storage and not part of the HCI
7	62	Operational and Log Analytics	2. The solution shall support monitoring of all the operating systems part of the proposed platform	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. Specification stays as-is
8	62	Operational and Log Analytics	10. The solution should be able to collect and analyze all types of machine- generated log data, for example, application logs, network traces, configuration files, messages, performance data and system state dumps	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. Specification stays as-is
9	62	Operational and Log Analytics	11. The solution should allow connecting to data-center ecosystem components e.g., operating systems, applications, storage arrays, firewalls, network devices, etc., providing a single location to collect, store, and analyze logs at scale	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. Specification stays as-is
10	62	Operational and Log Analytics	12. The solution should provide log analytics to be able to bring unstructured and structured data together, for enhanced end-to-end operations management.	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. Specification stays as-is
11	62	Operational and Log Analytics	14. The solution should enable administrators to connect to everything in their environment, e.g., operating systems, applications, storage arrays, firewalls, network devices, etc., providing a single location to collect, store, and analyze logs at scale	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. Specification stays as-is
12		Hardware - DC (HCI Nodes + External Storage)		Please provide the details of RPO & RTO required for DC & DR	RPO is Zero and it is expected to be taken care by the mailing application vendor
13		Hardware - DC (HCI Nodes + External Storage)		Please provide the number of VMs to be considered for DC & DR replication. Else mention if there should not be any licensing limit for the number of VMs .	No, Not relevant to VMs as the replication is taken care by mail applications
14		Hardware - DC (HCI Nodes + External Storage)		Please confirm if automated DR failover (DR runbook automation) need to be considered.	As per the specifications. No change
15	44	2.4 Eligibility Criteria	Bidder should have its own Support center for Telephonic and Remote Assistance Services in Chennai, Mumbai / Navi Mumbai & Hyderabad	We have Centralized Telephonic Support System at Mumbai Location and we Support PAN India	Please refer to Corrigendum.

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
16	9	3.1 SCOPE OF WORK DURING IMPLEMENTATION PHASE (Point e)	As the late sign-off of any solution may impact the Warranty / AMC timelines under back-to-back agreements of SI with OEM, they are advised to take care of the same in their agreements with OEMs. UIIC will not consider any request for adjustments in such cases and will seek full five-year active life of each solution with full OEM support & services after acceptance and starting date of solution (GO-LIVE) in UIIC environment.	Software License and Hardware start date will be from the date of booking only and not from go-live	As per the RFP. No change
17	9	3.1 SCOPE OF WORK DURING IMPLEMENTATION PHASE (Point h)	Bidder to factor the onsite manpower under FMS for a 24x7 support for the entire contract period. One resource to be placed at UIIC Head Office, Chennai. Resource as and when required at UIIC DC and DR sites should also be factored in the event of any contingency, at no additional cost to UIIC.	Please elaborate this point as you have mentioned that one resource to place on-site and also you have asked to provide 24/7 support.	As per the RFP. No change
18	10	3.1 SCOPE OF WORK DURING IMPLEMENTATION PHASE (Point d)	All necessary Power strips, Power cables, Network cables, Fiber cables and any other components required for successful implementation of the solution are to be supplied and commissioned by the successful bidder at no additional cost to the UIIC.	Please let us know if required Rack space is available.	As per the RFP. No change
19	17	Penalties	Severity 1 Business hours 10000/- per hour of delay beyond the stipulated resolution time.	Please consider penalties as Rs.2000 per hour	As per the RFP. No change
20	24	5 FORMAT AND SIGNING OF BID	The bid shall be in A4 size papers, numbered with index, highlighted with technical specification details, shall be signed by the Bidder or a person duly authorized to bind the Bidder to the Contract and neatly bind or filed accordingly.	Since the the submission is online then where we have to submit all the documents signed documents in A4 size papers, numbered with index, highlighted with technical specification details	As per the RFP. No change
21	33	Payemnt Term	Hardware: •100% on total hardware price on delivery on production of proof of delivery / delivery challan. •Balance 30% of total hardware price on project sign off, with supporting documents.	Requesting you to release balance 30% on Harware Installation and Commissioning	As per the RFP. No change
22	33	Payemnt Term	Software: •50% of software price on delivery of the software licenses. •Balance 50% of total software price on project sign off. •Bulk email charges shall be paid quarterly in arrears.	Requesting you to release balance 50% on Software Deploying	As per the RFP. No change
23	33	Payemnt Term	AMC/ATS: •BMC of hardware and ATS of software support shall be paid quarterly in advance post completion of warranty period after deducting applicable penalties.	AMC of hardware and ATS of software support shall be paid Yearly in advance.	As per the RFP. No change
10. ORACLE					
1	10	3.1 /dd	During warranty period, UIIC may, shift the equipment to other location(s) within the Country. The bidder needs to ensure that the OEMs and bidders' warranty and support is valid across India. Further, bidder should undertake to continue to provide warranty and support for the supplied inventory at the new location at no additional cost to UIIC. Bidder will be informed about old and new location details as and when UIIC decides to shift the hardware due to operational requirements. Bidder will deploy resource(s) for decommissioning of respective equipment at old location and Commissioning of equipment at new location at no additional cost. For such shifting, the charges towards packing, physical shifting and insurance would be	The DC & DR location is Mumbai & Hyderabad. The adhoc shifting depends on the location. Request to keep this clause under "Optional"	As per the RFP. No change
2	11	3.1 /ff	UIIC envisages to implement stretch cluster for the in- scope solution between DC and DR sites. Bidder must comply for the same and implement it for the company	Request to explain the requirement for stretch cluster in detail.	Please refer to Corrigendum.
3	11	3.1 /ii	Bidder to implement all HCL collaboration components which UIIC is entitled for in the proposed HCI infrastructure	Please specify the components of HCL Collaboration	As per the RFP. No change
4	57	Annexure 9 /Hardware (DC) Point 2	Proposed solution should have Intel Xeon Gold 6238R Cascade Lake CPU or above on each node	The latest Xeon processor family is Platinum. A lower generation is asked. Please clarify.	Solution suffices Gold CPU. However Platinum can also be quoted as part of the proposed solution
5	57	Annexure 9 /Hardware (DC) Point 3	Minimum 56 Cores per cpu, 2 sockets per node	This confines to a specific processor. Please clarify	Please refer to Corrigendum.
6	58	Annexure 9 /Hardware (DR) Point 2	Proposed solution should have Intel Xeon Gold 6238R Cascade Lake CPU or above on each node	The latest Xeon processor family is Platinum. A lower generation is asked. Please clarify.	Solution suffices Gold CPU. However Platinum can also be quoted as part of the proposed solution
7	58	Annexure 9 /Hardware (DR) Point 3	Minimum 56 Cores per cpu, 2 sockets per node	This confines to a specific processor. Please clarify	Please refer to Corrigendum.

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
8	59	Annexure 9 /Software defined Storage. Point 11	The solution should be in the leader's quadrant of Gartners Magic Quadrant for Hyper-Converged Infrastructure	Please clarify the requirement for Magic quadrant. Already required Technical specifications are mentioned for Storage.	As per the RFP. No change
9	63	Annexure 9/ARCHIVAL & JOURNALING Point 1	Journal Archival of all the existing emails from HCL Domino Server. This is required for all 15000 users.	Please specify the time period requirement & current data sizing for Archival.	As per the RFP. No change
10	65	Annexure 9/BACKUP SOLUTION Point 25	The proposed solution should be able to integrate with existing Tape library / Storage to tape-out/ backup the backed up data. The backup should support Full copy as well as Incremental copy of the data, if required by UIIC	Kindly specify the existing tape library details	As per the RFP. No change
11. INSPIRA					
1	57	Hardware DC (HCI Nodes + External Storage)	3. Minimum 56 Cores per cpu, 2 sockets per node.	Kindly note 6238R is 28Core processor with Threads 56. Hence request to revise the clause as "28 Cores per CPU"	Please refer to Corrigendum.
2	57	Hardware - DC (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	We request you to please modify as below to make it vendor neutral. "Node should have separate HDD/SSD for OS installation."	Please refer to Corrigendum.
3	57	Hardware - DC (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	Request to kindly advise if M2Cards can be quoted instead of HDD/SSD.	Yes M.2 Cards can be proposed
4	58	Hardware - DC (HCI Nodes + External Storage)	6. 175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using one node failure.	Request to kindly specify the disk type	All Flash SSDs is expected part of the solution. No SAS or NL-SAS will be entertained. The revised specification is as mentioned below "175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using All-Flash / SSD devices and support one node failure"
5	58	Hardware - DC (HCI Nodes + External Storage)	7. Should have minimum 6 ports out of which 2 should be 25Gbps FC and other 4 should be 10Gbps FC either all on-board OR PCI-E with sufficient redundancy to function in case of any NIC failures.	We understand that here FC refers to ethernet fiber port. Please confirm.	Yes it is ethernet fibre port
6	58	Hardware - DC (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Please confirm that UIIC is looking for additional Storage device other than the HCI solution with a capacity of 250TB NL-SAS & 100TB SAS. Please specify the SAS disk rpm.	Yes Additional External Storage is expected for the solution. We expect 250TB NL-SAS 7.2K RPM Disk and 100TB SAS 10K Disks to be proposed
7	58	Hardware - DC (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Please let us know the type of storage required? Is it object or file storage?	iSCSI Storage is expected. No changes to the Specifications
8	58	Hardware - DC (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Erasure coding is superior than RAID as it is based on parity, so we request you modify this point as below. "Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks with Erasure coding/ RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives with Erasure coding/ RAID-5 configuration"	No changes to the specification. Erasure Coding is also accepted but it should be an external storage and not part of the HCI
9	58	Hardware - DR (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	We request you to please modify as below to make it vendor neutral. "Node should have separate HDD/SSD for OS installation."	The specification can be revised as "Node should have separate HDD/SSD for Hypervisor Installation"
10	58	Hardware - DR (HCI Nodes + External Storage)	5. Node should have separate HDD/SSD for OS (ESXi) installation.	Request to kindly advise if M2Cards can be quoted instead of HDD/SSD.	Yes M.2 Cards can be proposed
11	58	Hardware - DR (HCI Nodes + External Storage)	6. 175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using one node failure.	Request to kindly specify the disk type	All Flash SSDs is expected part of the solution. No SAS or NL-SAS will be entertained. The revised specification is as mentioned below "175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using All-Flash / SSD devices and support one node failure"
12	58	Hardware - DR (HCI Nodes + External Storage)	7. Should have minimum 6 ports out of which 2 should be 25Gbps FC and other 4 should be 10Gbps FC either all on-board OR PCI-E with sufficient redundancy to function incase of any NIC failures.	We understand that here FC refers to ethernet fiber port. Please confirm.	Yes it is ethernet fibre port
13	58	Hardware - DR (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Please confirm that UIIC is looking for additional Storage device other than the HCI solution with a capacity of 250TB NL-SAS & 100TB SAS. Please specify the SAS disk rpm.	Yes Additional External Storage is expected for the solution. We expect 250TB NL-SAS 7.2K RPM Disk and 100TB SAS 10K Disks to be proposed
14	58	Hardware - DR (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Please let us know the type of storage required? Is it object or file storage?	iSCSI Storage is expected. No changes to the Specifications
15	58	Hardware - DR (HCI Nodes + External Storage)	13. Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	Erasure coding is superior than RAID as it is based on parity, so we request you modify this point as below. "Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks with Erasure coding/ RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives with Erasure coding/ RAID-5 configuration"	No changes to the specification. Erasure Coding is also accepted but it should be an external storage and not part of the HCI
16	62	Operational and Log Analytics	2. The solution shall support monitoring of all the operating systems part of the proposed platform	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The solution should adhere to the specifications provided. No changes accepted

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
17	62	Operational and Log Analytics	10. The solution should be able to collect and analyze all types of machine- generated log data, for example, application logs, network traces, configuration files, messages, performance data and system state dumps	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
18	62	Operational and Log Analytics	11. The solution should allow connecting to data-center ecosystem components e.g., operating systems, applications, storage arrays, firewalls, network devices, etc., providing a single location to collect, store, and analyze logs at scale	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
19	62	Operational and Log Analytics	12. The solution should provide log analytics to be able to bring unstructured and structured data together, for enhanced end-to-end operations management.	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
20	62	Operational and Log Analytics	14. The solution should enable administrators to connect to everything in their environment, e.g., operating systems, applications, storage arrays, firewalls, network devices, etc., providing a single location to collect, store, and analyze logs at scale	This feature is specific to one particular OEM and is not general specification of HCI. It is strongly recommended to have dedicated SIEM solution for this purpose. Hence we request UIIC to kindly remove this point.	The overall solution needs log management capabilities for troubleshooting and monitoring purposes. It is not an HCI Specification but a monitoring/log management specification. <u>Specification stays as-is</u>
21		Hardware - DC (HCI Nodes + External Storage)		Please provide the details of RPO & RTO required for DC & DR	RPO is Zero and it is expected to be taken care by the mailing application vendor
22		Hardware - DC (HCI Nodes + External Storage)		Please provide the number of VMs to be considered for DC & DR replication. Else mention if there should not be any licensing limit for the number of VMs .	No, Not relevant to VMs as the replication is taken care by mail applications
23		Hardware - DC (HCI Nodes + External Storage)		Please confirm if automated DR failover (DR runbook automation) need to be considered.	As per the specifications. No change
24	57 & 58	Hardware - DC & Hardware - DR Point No. 1	HCI Nodes + External Storage	Please clarify why a combination of HCI Storage capacity + external storage capacity is being considered? Typically for large capacity configurations, HCI based solutions using Software Defined Storage are not	The solution requires both HCI and External Storage to co-exist. HCI will host hot data and External Storage is for archival and backup purpose.
25	57 & 58	Hardware - DC & Hardware - DR Point No. 1	Minimum 5 Nodes	Please clarify whether this 5 Node Minimum includes the desired redundancy of 1 node which is specified in Clause No. 10 of the RFP specs	Specification clearly states minimum 5 nodes. No changes and the spec stays as is
26	57 & 58	Hardware - DC & Hardware - DR Point No. 6	175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using one node failure.	Please clarify the media type to be used for this capacity.	All Flash SSDs is expected part of the solution. No SAS or NL-SAS will be entertained. The revised specification is as mentioned below "175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using All-Flash / SSD devices and support one node failure"
27	58	Hardware - DC & Hardware - DR Point No. 8	Must be able to sustain 3 NIC port failure per node.		The specifications can be revised as " The solution must be able to sustain 3 NIC Port failure per node across different adapters of same speed"
28	58 & 59	Point No. 13	Enterprise storage with 250TB Usable Capacity backed by sufficient NL-SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in RAID-5 configuration.	1) Please clarify whether this is external storage to the HCI Node? 2) Are there any performance requirements for this external storage? 3) How is this external storage proposed to be used in the planned solution - please clarify the actual workload planned on this external iSCSI storage?	This is an External iSCSI Storage capable of delivering block storage capacity to the HCI Nodes. The solution should be quoted with the RAID and Disk requirements as mentioned.
29	59	Point No. 9	The proposed solution must be capable of providing storage capacity to other clusters without any licensing dependencies or impact.	Please clarify / explain this clause	Please refer to Corrigendum.
30	87	Annexure 15 - Hardware End of life and support declaration	We _____ (OEM & Address) has supplied _____ (Hardware Make/ Model). We confirm that the supplied hardware will not be end of life/ End of sale during contract period and will be under support from the date of PO to the next 7 years.	We would request for the following _____ We _____ (OEM & Address) has supplied _____ (Hardware Make/ Model). We confirm that the supplied hardware will be on under support from the date of RFP submission for 7 years.	As per the RFP. No change
31	30	Project Timelines -2 Delivery of Hardware at DC and DR	Project Timelines -2 Delivery of Hardware at DC and DR - T+ 12 Weeks	Due to shortage of Semi conductors, We are witnessing extended hardware delivery timelines. Hence herewith requesting hardware delivery timeline as below. T+ 16 Weeks	Please refer to Corrigendum.
12. TEAM1 CONSULTING PVT LTD.					
1	11	3.1 SCOPE OF WORK DURING IMPLEMENTATION PHASE	ff. UIIC envisages to implement stretch cluster for the in scope solution between DC and DR sites. Bidder must comply for the same and implement it for the company.	Due to distance between DC (Mum) and DR (Hyd), storage based or HCI based stretched cluster would be challenge. Kindly re-word it appropriately with correct expected RPO value	Bidder to note the stretch cluster can be availed from the HCL Domino perspective, where both DC and DR sites shall be active-active sites.
2	19	RTO / RPO Management	The bidder needs to maintain the 120 minutes RTO and 0 (zero) minutes RPO parameters of the all the in scope equipment's and software	For UIIC, the DC is in Mumbai and DR is in Hyderabad. It would be difficult to achieve a Synchronous replication between this distance. Kindly revalidate the RPO value	As per the RFP. No change
3	57	Hardware	3. Minimum 56 Cores per cpu, 2 sockets per node.	As mentioned in point No 2. UIIC desires to have Intel Intel Xeon Gold 6238R Cascade Lake CPU. This is a 28-core per CPU with 56 threads. Kindly correct this specification to reflect "56 threads per CPU"	Please refer to Corrigendum.
4	57	Pt.4/Mobile Device Management	Solution should allow management of all endpoints like iOS, Android, Windows, Linux, macOS and Unix systems through a centralised console.	Requesting UIIC to amend this specification to "Solution should allow management of all endpoints like iOS, Android, Windows, Linux, macOS systems through a centralised console."	As per the RFP. No change

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
5	57	Pt.8/Mobile Device Management	solution should be able to report devices that do not have restrictions applied.	Requesting UIIC to elaborate on what type of restrictions are being referred here	As per the RFP. No change
6	58	Mobile Device Management	Solution should allow admins to control patching of mobile devices by disabling the <u>auto patch and allow only specific version to be pushed.</u>	Request UIIC to amend this specification to "Solution should allow admins to defer updates for certain period of time as recommended by OEM"	As per the RFP. No change
7	58	Mobile Device Management	Solution should provide a built-in health check capability to identify potential issues with the management system and recommend remedial actions to resolve the <u>identified issues.</u>	Request UIIC to amend this specification to "Solution should provide built-in health check capabilities and audit capabilities to provide details about potential issues <u>with the management system "</u>	As per the RFP. No change
8	57	Hardware - DC (HCI Nodes + External Storage)	Proposed solution should have Intel Xeon Gold 6238R Cascade Lake CPU or above on each node.	Since 6238R is cascade lake which is older generation Intel already launched icelake generation , so consider only new gen processors and not the older versions	Solution suffices Gold CPU. However Platinum can also be quoted as part of the proposed solution
9	58	Hardware - DC (HCI Nodes + External Storage)	175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using one node failure	Confirm any Capacity Drive specific and Raid to be considered ?	All Flash SSDs is expected part of the solution. No SAS or NL-SAS will be entertained. The revised specification is as mentioned below "175 TB of usable space without considering any data reduction features like deduplication & compression. Capacity should be sized using All-Flash / SSD devices and support one node failure"
10	58	Hardware - DC (HCI Nodes + External Storage)	2 Nos of Network Switches with adequate 10/25 Gbps FC port for TOR Connectivity and uplink to Core.	kindly confirm the Core switch model and make PORT availability ,Distance and Rack placement to check the compatibility	Shall be discussed with L1 bidder
11	59	Software Defined Storage	The proposed solution must be capable of providing storage capacity to other clusters <u>without any licensing dependencies or impact.</u>	Please clarify Ready node will provide only with in cluster and for any additional storage <u>should be used with external storage</u>	As per the RFP. No change
12	58	Hardware - DC (HCI Nodes + External Storage)	Enterprise storage with 250TB Usable Capacity backed by sufficient NL-D20SAS Disks in RAID-6 Configuration and another 100TB Usable capacity backed by SAS Drives in <u>RAID-5 configuration</u>	Any expected throughput/IOPS from external enterprise storage	As per the RFP. No change
13	59	Hardware - DC (HCI Nodes + External Storage)	The proposed solution should have the usable resources specified even after one node failure in the cluster. All such HA requirements must be factored separately over the <u>provided requirements</u>	Kindly clarify what resources to be considered?	As per the RFP. No change
14	57	Hardware	3. Minimum 56 Cores per cpu, 2 sockets per node.	is it mandate to have 2 socket per node? Can we also consider single proc on 2 socket and meeting the total core requirement?	Please refer to Corrigendum.
15	10	Hardware	e. As the late sign-off of any solution may impact the Warranty / AMC timelines under back-to back agreements of SI with OEM, they are advised to take care of the same in their agreements with OEMs. UIIC will not consider any request for adjustments in such cases and will seek full five-year active life of each solution with full OEM support & services after acceptance and starting date of solution (GO-LIVE) in UIIC environment.	As per the OEM policy Hardware & Software Warranty starts from the date of license key generation and hardware shipment.	As per the RFP. No change
16	12	Hardware	Physical delivery of all hardware; its related software, software licenses, hardware for archiver appliance , backup appliance , mailing solution and MDM Solution.	Do we need backup appliance or backup software?	Backup software
17	46	1 (b)	Verified Mark certificate (VMC) with 3 years comprehensive onsite warranty	As per OEM's policy, VMC certificate gets issued for max 1 year in one go. For 3 years, it will be converted into 3 years Multiyear contract where payments will be required to be made upfront for 3 years & license will be initially issued for 1 year & for next years, will be put on auto-renewal mode. this technically means that new licenses will be issued next year and redeployment will also happen.	As per the RFP. No change
18	63	Archival & Journaling	The solution should provide the capability to import existing emails from HCL Notes/Domino <u>without requiring conversion to an intermediate form.</u>	Need more clarity as what is exact requirement on the import?	Entire email data as per UIIC requirement to be imported to the new hardware
19	64	Archival & Journaling	Solution should have ability to scan files for viruses, spyware, and malware before archival.	This is functionality of Security product. Need more clarity?	As per the RFP. No change
20	65	Backup Solution	The proposed solution should be able to integrate with the existing Tape library / Storage to tape-out/ backup the backed-up data. The backup should support Full copy <u>as well as Incremental copy of the data, if required by UIIC.</u>	Need details on the existing tape drive?	will be discussed with L1 bidder
21	NA	NA	NA	Please specify the Below:	
				1. Number of email per user per day	will be discussed with L1 bidder
				2. Average email size	will be discussed with L1 bidder
				3. Percentage (%) of duplicate email per day	will be discussed with L1 bidder
				4. Average Mailbox Size	will be discussed with L1 bidder
22	61	17	The bidder shall propose Support & Subscription services from the direct OEM support 24x7x365 with unlimited incident support and including the unlimited upgrades and updates	We understand that bidder shall propose support and subscription services from the direct OEM support and including the unlimited number of upgrades, updates for the unlimited guest OS to be hosted on top of the hypervisor environment. <u>Please confirm.</u>	As per the RFP. No change
23	69	37	The proposed solution must have the ability to manually move all instances of malicious emails out of the user's inbox including cc, bcc, forwarded mails as well as expand distribution lists into a quarantine mailbox to prevent users from opening or clicking on it. This functionality must support HCL Domino Onprem solution.	Please specify the Domino version.	HCL Domino 11.0.1

S#	Page#	Point / Section	Existing Clause	Query	Comments / Revisions
24	72	115	The solution must be able to apply DLP functionality on email policy. It should have inbuilt functionality besides end-user classification including image detection and embedded text on image. Prevent data loss and leakage when data is modified, copied, pasted, printed, or transmitted while enabling its flexible use. It should also have facility for forensic analysis capability. It should have real time monitoring capability. It should have capability to identify high-risk user.	Please elaborate on the expectation herein.	As per the RFP. No change
25	72	116	The solution must provide a centralized and consolidated overview of DLP activity across the Organization with custom views of DLP reports and an incident manager console.	Please confirm if this is needed as optional or as part of the requirement.	As per the RFP. No change
26	73	135	Solution should have image detection technique for blocking if found to be suspicious.	Please clarify, what is customer requirement and expectations, samples if possible?	As per the RFP. No change
27	74	136	Solution should have domain protection capability.	Please clarify, what is customer requirement and expectations, samples if possible?	As per the RFP. No change
28	74	139	In the event of failure of cloud gateway, an alternate solution to be provided by the bidder at no additional cost to UIIC.	Please clarify, what is customer requirement and expectations, samples if possible?	As per the RFP. No change
29	74	140	Solution should have all layers of security checks for internal email communication as well, with an option of on demand disabling.	Please clarify, what is customer requirement and expectations, samples if possible?	As per the RFP. No change
30	64	21	It should have built-in compliance monitoring for PCI, HIPAA, DISA, FISMA, ISO, CIS for the underlying virtual environment	Do we need this for Email Security?	As per the RFP. No change
31	NA	NA	NA	Do we need anything on Gateway level SMIME?	All emails sent from uiic domain to external domain should be digitally signed using this gateway level SMIME
32	10	h	Bidder to factor the onsite manpower under FMS for a 24x7 support for the entire contract period. One resource to be placed at UIIC Head Office, Chennai Resource as and when required at UIIC DC and DR sites should also be factored in the event of any contingency. at no additional cost to UIIC.	Please clarify on the number of onsite resources we required and locations?	Bidder to factor the resources accordingly for 24x7 support and SLA to be met as per the RFP terms and conditions.
33	8	2.4 Pt.3	The bidder should have an average annual financial turnover of at least ₹ 50Crore for the last three financial year's viz. 2018-19, 2019-20, and 2020-21.	As a MSME bidder we request you to relax the turnover criteria where as we comply on technical capabilities for driving this solution as per guidelines of Ministry Of Finance Dept of Expenditure Procurement Policy Division	Please refer to Corrigendum.
34	8	2.4 Pt.6	Bidder should have its own Support center for Telephonic and Remote Assistance Services in Chennai, Mumbai / Navi Mumbai & Hyderabad	Please clarify on the required details for support centre.	Bidder address with contact details
35	16	3.2	Bidder must factor a web-based ticketing tool as part of the solution.	Please clarify on the number of access for the required user.	100 concurrent users.
36	30	Pt. 25 Project Timeline	Completion of all work at DC and DR Sites' including migration, commissioning and documentation. T+17 Weeks	As per the ongoing indefinite delays in supply of Hardware. We request you to change the delivery timelines to T+25 Weeks.	Please refer to Corrigendum.
37	33	Pt.28 Software Payment	Bulk email charges shall be paid quarterly in arrears.	Request you to consider Bulk Email Charges in advance rather than arrear.	As per the RFP. No change
38	33	Pt.28AMC/ATS	AMC of hardware and ATSoF software support shall be paid quarterly in advance post completion of warranty period after deducting applicable penalties.	As mentioned in Pt.28 AMC & ATS charges shall be paid yearly in advance after the warranty period. Please modify the same as given Pt.28 c.	AMC of hardware and ATSoF software support shall be paid quarterly in advance post completion of warranty period after deducting applicable penalties.
39	35	37	Guidelines on Public Procurement (Preference to Make in India), Order 2017 (PPP-MII Order) vide GOI, Ministry of Commerce and Industry, Department of Industrial Policy and Promotion Notification No.P45021/2/2017(BE-II) dated June 15, 2017 and revision thereto and Ministry of Electronics and Information Technology vide Notification no F.No 33 (1)/2017/IPHW dated 14th September 2017 will be applicable for this RFP and allotment will be done in terms of said Order(s), if applicable, for any of the equipment.	Please clarify whereas some of the required Hardware and Softwares in the bid are non local components. Please confirm on the assessment of Such OEM's.	
40	42	Annexure 5 (Name of Bank), having our registered office at..... (Address of bank) (Hereinafter called "the Bank"), are bound unto United India Insurance Co. Ltd (hereinafter called "the Purchaser") for the sum of ₹ 3,30,00,000/- (Rupees Three Crore and Thirty lakhs only) for which payment well and truly to be made to the said Purchaser, the Company binds itself, its successors, and assigns by these presents.	Please correct the typographic error EMD to Rs.25,00,000.	Please refer to Corrigendum.