

PENSION DEPARTMENT

10.12.2025

Submission of Pensioner Life certificate for the year 2026

All the Pensioners and family Pensioners of UIIC are required to submit LIFE CERTIFICATE for continuation of pension payment. The pensioners can submit the Life certificate for the year 2026 by two methods viz.

- a. either by visiting the nearest UIIC office or
- b. using JEEVAN PRAMAN mobile application

Method 1: SUBMISSION @ UIIC

When the pensioner chooses to visit the nearest UIIC office, the LC has to be submitted online through ESS-HCM portal. All the Class-I officers of UIIC can facilitate the pensioners to submit the life certificate online by logging into the portal. The LIFE CERTIFICATE tab under ESS-HCM portal will be open for submission from 01.01.2026. Pension shall continue without break for those pensioners who submit the life certificate on or before 10.02.2026. For those who submit the life certificate after the cut-off date, pension shall be withheld till such time and released thereafter.

For the purpose of identification, the Pensioner/Family Pensioner is required to produce a photo id proof to the Verifying Officer viz. Pensioner id card, Aadhar card, PAN card, passport etc. The verifying officer may check the mandatory fields viz. aadhaar, name as per aadhar, PAN, mobile numbers and VALIDATE/UPDATE them.

Verifying officer may fetch pensioner data by entering "annuity number" or "employee number" in the specified field under LIFE CERTIFICATE tab.

Method 2: Using JEEVAN PRAMAAN Mobile Application

JEEVAN PRAMAN is an Aadhaar-based Digital Life Certificate (DLC) for pensioners facilitated by Government of India. It uses the Aadhaar platform for online biometric / face-authentication. The pensioner need not travel to the office and present himself/herself personally before the officer to submit the life certificate.

United India Insurance Company is listed under the **Central Government Undertaking / PSU** category for the purpose of DLC in the Jeevan Pramaan mobile application.

Mandatory requirements for using JEEVAN PRAMAAN

- 1) Pensioner/Family Pensioner should have a valid AADHAR
- 2) Mobile number that is linked with Aadhar
- 3) E-Mail (Optional)
- 4) Annuity Number of Pensioner/Family Pensioner (For help regarding annuity number, one may refer the annuity number mentioned in the intimation SMS received for LC 2026 submission or please contact your RO or HO Pension depts.)
- 5) Bank Details linked with pension where pension is received.

<u>DIGITAL LIFE CERTIFICATE THROUGH JEEVAN PRAMAAN BIOMETRIC / FACE AUTHENTICATION METHOD (APP BASED)</u>

Pensioners may submit Digital Life Certificate (DLC) from their home without visiting any centres, using JEEVAN PRAMAN App. It shall be done in two ways – either through a separate biometric device or through face recognition app. Detailed instruction for submission of Digital Life Certificate through Jeevan Pramaan Face Authentication App has been shared in Pensioner's portal.

General Instructions:

- 1. Those who have retired in the month of December 2025 need not submit their life certificate for the year 2026. The life certificate for November 2025 retirees will be enabled in the 2nd week of January 2026 post the receipt of annuity number allotment by LIC after which they can submit the life certificate on or before the last date as mentioned above. The department will arrange to send a SMS intimation to such retirees with annuity number mentioned in the SMS which they may refer to while submitting the LC for the year 2026.
- As the LIFE CERTIFICATE submission is ONLINE, there is no requirement to submit HARD COPY to PENSION DEPARTMENT.
- 3. For any requirement of correction in our database, details may be mailed to hopension@uiic.co.in separately along with supporting documentary proof.
- 4. Acknowledgement of life certificate submission shall be sent through SMS to the mobile number registered with HO Pension department.

Pensioners are requested to make use of the facilities for hassle free Life Certificate submission process, ensuring to enter the correct annuity number. Quoting of incorrect annuity number in JEEVAN PRAMAAN app may lead to cancellation of DLC by UIIC after data validation leading to unnecessary delay on account of withholding of pension.

Though confirmation SMS and mail shall be sent to pensioners immediately upon submission by National Informatics Centre which operates GOI's JEEVAN PRAMAAN, the life certificate submission process is not complete until the same is confirmed by UIIC by an acknowledgement SMS and the following status appears in the bottom of the DLC – "Note: Your Digital Life Certificate has been successfully accepted by United India Insurance Co. Ltd." Pensioners are requested to confirm the DLC submission and download a digital copy from JEEVAN PRAMAAN website "https://jeevanpramaan.gov.in/ppouser/login" after a week's time as we have observed many instances of incorrect submissions by the pensioners in the previous years wherein a different organisation was selected instead of UIIC thus preventing the DLC from reaching UIIC. Though all precautions and scrutiny has been done by us, UIIC is not responsible for any inadvertent error in the JEEVAN PRAMAAN portal or any errors by pensioners in entering/quoting annuity number in JEEVAN PRAMAAN portal. Pensioners shall visit https://jeevanpramaan.gov.in/for learning more about this facility.

For any queries/support, HO Pension Department may be contacted on e-mail- hopensiongroup@uiic.co.in or call 044-28575 329/330/331/332.

Specific instructions for pensioners holding Alpha-Numeric annuity numbers (U000 & 071M series)

Pensioners who are holding the annuity numbers in the above mentioned series may continue to use the same for the purpose of submission of life certificate as the system WILL NOT accept the revised annuity numbers provided by LIC beginning with 6053/6054.

FORM 87A Self declaration - Validity & correctness of PAN, Mobile number & E-Mail ID

Pensioners are requested to ensure the correctness and validity of the above mentioned particulars while submitting their life certificate as the same are registered in LIC's EPGS portal which will be validated at the time of submitting the 87A self-declaration by the pensioners for the upcoming financial years and in future. The pensioner may not be in a position to submit the form to LIC if there are any mismatch in the details provided.

CHIEF MANAGER