



FOR HOSPITALS NOT UNDER OUR PPN/TPA NETWORK

PROCEDURE FOR AVAILING CASHLESS UNDER 'CASHLESS EVERYWHERE'

Currently, cashless facility is being offered only to Hospitals in our network. However, going forward, we are pleased to announce a mutually beneficial opportunity for both of us under '*Cashless Everywhere*'. You can now request a *cashless facility* for our insured persons seeking treatment at your hospital wherein we will pay directly to you.

With respect to '*Cashless Everywhere*' to Hospitals outside our Network, kindly note the following points.

1. For *Planned Admission*, please send the intimation to the TPA mentioned in our Health Insurance Policy at least 48 hours prior to the proposed date of admission. Please send the intimation through email to the TPA (*email ID of the TPA mentioned in our policy*).
2. For *Emergency Admission*, please send the intimation to the TPA mentioned in our Health Insurance Policy within 48 hours from the time of admission, in the Prescribed Form through email.
3. The Request for Cashless Facility (in the [Prescribed format](#)) should be completed and signed by the Insured Person and the Hospital and submitted with all the requisite documents including a copy of the Insured Person's Identification.
4. You should also provide the Letter of Consent to extend Cashless Facility. ([Click this link for the Format](#))
5. Company reserves the right to reject the request for Cashless Facility. If Cashless facility is denied, the Customer may submit the papers for claiming under reimbursement basis on completion of the treatment, and admissibility of the claim would be subject to the terms of the Policy.
6. In case of any query please contact the TPA mentioned in the policy.

